



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|--------------------------------|-----------------------------------|
| Program Name KIDS AT HEART CLEV-MAS RD | Program Number 000000100056 | Program Type Child Care Center |
| Address 186 S. CLEVELAND-MASSILLON RD. FAIRLAWN OH 44333 | | County SUMMIT |

| Inspection Information | | | |
|-------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) SARAH HEIL-HINTON | Inspection Day 02/24/2022 | Begin Time 11:00 AM | End Time 12:05 PM |

| Summary of Findings | | | | |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified 2 | No. Rules with Non-compliances 1 | No. Serious Risk 0 | No. Moderate Risk 0 | No. Low Risk 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|--------------------------|----------------|----------------------------------|
| Group | Age Group/Range | Ratio Observed | Comment |
| Infant 1 | 0 to < 12 months | 2 to 8 | Playtime/Lunch/Sleeping |
| Infant 2 | 12 months to < 18 months | 1 to 4 | Naptime |
| Toddler A | 18 months to < 30 months | 1 to 7 | Lunch |
| Toddler B | 18 months to < 30 months | 1 to 6 | Lunch |
| Preschool 1 | 30 months to < 36 months | 2 to 14 | Handwashing |
| Preschool 2 | 3 years to < 4 years | 2 to 19 | Storytime/Handwashing/Lunch |
| Pre-K | 4 years to < 5 years | 2 to 19 | Circle Time/Handwashing/Lunch |



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: An 18 month old child was scratched in the face by another child due to a lack of supervision.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised as noted in number(s) 1 & 4 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: [].

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 04/24/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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