



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Nest Schools Bath	Program Number 000000100234	Program Type Child Care Center
Address 286 N. CLEVELAND MASSILLON RD. AKRON OH 44333		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) TONYA JOHNSON	Inspection Day 10/20/2021	Begin Time 9:30 AM	End Time 11:30 AM
Reviewer(s) TONYA JOHNSON	Inspection Day 10/26/2021	Begin Time 1:45 PM	End Time 2:30 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
infant 1	0 to < 12 months	2 to 6	day 1
infant 1	0 to < 12 months	1 to 4	day 2
infant 2	12 months to < 18 months	1 to 6	day 1
infant 2	12 months to < 18 months	2 to 8	day 2
kindergarten	School-Age to < 11 years	1 to 8	day 1
kindergarten	School-Age to < 11 years	1 to 8	day 2
pre k	5 years to < Kindergarten	1 to 12	day 1
pre k	5 years to < Kindergarten	1 to 20	day 2 (nap) ratios doubled
toddler 2	30 months to < 36 months	1 to 5	day 1
toddler 2	30 months to < 36 months	1 to 12	day 2 nap (ratios doubled)
3's	3 years to < 4 years	1 to 8	day 1
3's	3 years to < 4 years	1 to 10	day 2
4's	4 years to < 5 years	1 to 5	day 1
2's	30 months to < 36 months	2 to 7	day 1
toddler 1	18 months to < 30 months	1 to 5	day 1
toddler 1	18 months to < 30 months	1 to 8	day 2 nap (ratios doubled)



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:10 Written Policies & Procedures

Rule: 5101:2-12-07 Written Program Policies and Procedures

Code: The program's policies and procedures cannot conflict with licensing rules.

Allegation: The program did not follow their handbook policy on access to viewing video surveillance footage of incidents when requested.

Determination: Substantiated

Findings: In review of the center's written policies, it was determined that information in number 27 below was in conflict with 5104, of the Revised Code or Chapters 5101:2-12, 5101:2-16, or 5101:2-17 of the Administrative Code.

General Information

1. Program name, address, email address and telephone number;
2. Description of the program's program philosophy;
3. Days and hours of operation, scheduled closings and basic daily schedule;
4. Staff/child ratios and group size;
5. Meals and snacks provided;
6. Outdoor play, including limitations placed on outdoor play due to weather or safety issues. Considerations may include but are not limited to temperature, humidity, wind chill, ozone levels, pollen count, lightning, rain or ice;
7. Opportunities for parent involvement in program activities;
8. Opportunities for parents to meet with teachers regarding their child;
9. Payment schedule, overtime charges and registration fees as applicable;
10. Supports for onsite breastfeeding or pumping for mothers who wish to do so (if the program serves infants or toddlers);
11. Other [].

Program Policies and Procedures

12. Enrollment including required enrollment information;
13. Care of children without immunizations;
14. Attendance including procedures for arrival and departure, the program's absent day policy, releasing child to persons other than the parent, releasing a child according to a custody agreement and follow up when a child scheduled to arrive from another program or activity does not arrive;
15. Supervision and child guidance;
16. Parent provided food and program-wide dietary policy, if applicable. If all of the food is parent provided, the policy shall also include if the program supplements food when the parent does not provide sufficient food for the day;
17. Management of illness including isolation precautions, symptoms for discharge and return and notification of parent of ill child;
18. Summary of procedures taken in the event of an emergency, serious illness or injury;
19. Administration of medication including food supplements, modified diets and whether school age children are permitted to carry their own medication and ointments;
20. Transportation for trips and emergencies;
21. Water activities/swimming;
22. Infant care, if applicable, including frequency of diaper checks;
23. Napping and Resting;
24. Evening and overnight care, if applicable;
25. Policy on operation and/or closing due to weather, school delays or closings and any other factors;
26. Policy on when the program will require disenrollment of a child;
27. Procedure for parents or employees to follow when needing assistance in resolving problems related to the child care program in that the stated video surveillance policy in the handbook was not followed;



28. Policy on whether or not the program will provide child care services to children whose parents refuse to grant consent for transportation to the source of emergency treatment;
29. Policy on whether the program conducts formal assessments on enrolled children and if the program reports child level data to ODJFS pursuant to 5101:2-17-02 of the Administrative Code;
30. Other [].

Submit the program's corrective action plan, which includes a copy of the revised policy, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 11/27/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection



Department of Education
Department of Job and Family Services
