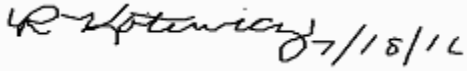
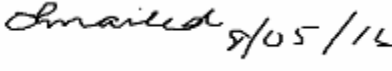


COMPLAINT INVESTIGATION - SUMMARY

Name ROUND THE CLOCK CHILD CARE LLC		License Number 100246
Address 1676 PORTAGE RD. WOOSTER, OH 44691		County WAYNE Phone Number (330) 262-2023
Inspection Date - Time 07/18/2016 - 06:00 AM to 08:00 AM	Inspection Date - Time (Day 2) N/A	Inspection Date - Time (Day 3) N/A
Inspection Type Complaint	Inspection Scope Partial	Inspection Notice Unannounced
<p style="text-align: center;">Administrator's/Designee's signature indicates acknowledgement of the report only, not necessarily agreement with the findings.</p> <div style="display: flex; justify-content: space-between;"> <div style="text-align: center;">  REBECCA KOTEWICZ Date </div> <div style="text-align: center;">  Heather Tresenrider Date </div> </div>		

All licensed child care providers are required to post, at a minimum, all substantiated complaint investigation allegation findings, as well as all regular inspection findings, in a conspicuous place at the center/type A home. For complete records of child care licensing inspections and complaint investigations, including all allegations, please contact the Child Care Help Desk at 1-877-302-2347 option 4, or the child care website at <http://jfs.ohio.gov/CDC/childcare.stm> for a public records request.

Note: All Findings/Corrections printed in **RED** are considered serious risk violations. Documenting Statements, Supplemental Information and Rationales may be included in this report; this information is provided for technical assistance, and may not be associated with any Out of Compliance items. A serious risk noncompliance finding may impact a quality-rated program's SUTQ rating.

5101:2-12-20: Staff/Child Ratios (E)

Substantiated**Code**

This rule requires that the following staff/child ratios and group sizes be maintained:

- 1:5 infants under 12 months of age
- 1:6 infants 12 months of age to 18 months
- 1:7 toddlers 18 to 30 months of age
- 1:8 toddlers 30 to 36 months of age
- 1:12 preschoolers 3 years of age
- 1:14 preschoolers 4 and 5 years of age
- 1:18 school children under 11 years of age
- 1:20 school children 11 years of age and older

The rule allows twice the number of toddlers, preschool, and school children per child-care staff member for up to two hours in a 24-hour period during nap time once all children are resting or sleeping on cots and as long as enough child-care staff members remain available in the building to meet staff/child ratio requirements. An Employee Record Chart must be maintained at the center which demonstrates that enough child care staff members are employed to meet the required staff/child ratio for the number of children currently enrolled, or the license capacity, whichever is less.

Allegation

1-2 teachers with 30 children between 5:30 - 6am. Out of ratio.

Investigative Method(s)

Onsite inspection conducted, Discussion/interview with administrator(s), Discussion/interview with staff, Classroom observations, Review of attendance records

Findings/Corrections

During the inspection, it was determined that a large mixed age group of children (more than 5) were present with 1 child-care staff members in the mixed age group in the morning. The required staff/child ratio for that group follows the youngest child's age which would be 1:5 for infants. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Compliance Response Due by: 08/17/16

COMPLAINT INVESTIGATION - SUMMARY

Name ROUND THE CLOCK CHILD CARE LLC	License Number 100246
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5101:2-12-20: Supervision (E)

Substantiated

Code

This rule states the supervision of children is the function of actively observing and guiding a child or group of children. This includes being aware of and responsible for the activity of each child, as well as being physically present and near enough to intervene if needed. Supervision means child-care staff members have knowledge of which children they are responsible for at all times and their needs, as well as accountability for their care. Children shall be within sight and hearing of child-care staff members. No child shall ever be left alone or unsupervised. When caring for school children, the rule permits less stringent guidelines for their supervision, such as allowing the school children to run errands or leave the center for specific activities, should the center choose to make that part of their policy.

Allegation

School Aged are being left unsupervised.

Investigative Method(s)

Onsite inspection conducted, Discussion/interview with administrator(s), Discussion/interview with staff, Classroom observations

Findings/Corrections - Serious Risk

During the inspection, it was determined by interview statements during this unannounced complaint investigation that children were not supervised, in that School aged were left unsupervised, not within sight or sound, or left alone for more than the 5 minutes allowed in rule 20. Children must be supervised and within sight and hearing of a child care staff member at all times. Please provide training to staff in this area, and submit a written description of the corrective action taken.

Compliance Response Due by: 08/17/16

5101:2-12-07: Inspection and Investigation Rights	Compliance Not Verified
5101:2-12-09: Application Denial/License Revocation	Compliance Not Verified
5101:2-12-03: License Capacity (E)	Compliance Not Verified
5101:2-12-13: Indoor Floor Space	Compliance Not Verified
5101:2-12-13: Separation of Infants and Toddlers Under 2 1/2 Yrs	Compliance Not Verified
5101:2-12-14: Onsite Outdoor Play Space (*)	Compliance Not Verified
5101:2-12-14: Outdoor Play Equipment	Compliance Not Verified
5101:2-12-14: Outdoor Play Fall Surface	Compliance Not Verified
5101:2-12-14: Parks/Indoor Play Space	Compliance Not Verified
5101:2-12-15.3: Smoke Free Environment	Compliance Not Verified
5101:2-12-17: Swimming and Water Safety (*)	Compliance Not Verified
5101:2-12-18: Transportation Procedural Requirements (*)	Compliance Not Verified
5101:2-12-18.2: Transportation/Driver Requirements (*)	Compliance Not Verified

COMPLAINT INVESTIGATION - SUMMARY

Name ROUND THE CLOCK CHILD CARE LLC	License Number 100246
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5101:2-12-18.1: Transportation/Vehicle Requirements (*)	Compliance Not Verified
5101:2-12-23: Evening and Overnight Care (Between 7:00 PM - 6:00 AM)	Compliance Not Verified
5101:2-12-15: Safe Indoor Equipment/Environment (*)	Compliance Not Verified
5101:2-12-15: Sanitary Indoor Equipment/Environment	Compliance Not Verified
5101:2-12-15.4: Toothbrushing	Compliance Not Verified
5101:2-12-16: Programming Environment	Compliance Not Verified
5101:2-12-16: Equipment/Materials	Compliance Not Verified

5101:2-12-20: Staff/Child Ratios (E) **Out of Compliance**

Code

This rule requires that the following staff/child ratios and group sizes be maintained:

- 1:5 infants under 12 months of age
- 1:6 infants 12 months of age to 18 months
- 1:7 toddlers 18 to 30 months of age
- 1:8 toddlers 30 to 36 months of age
- 1:12 preschoolers 3 years of age
- 1:14 preschoolers 4 and 5 years of age
- 1:18 school children under 11 years of age
- 1:20 school children 11 years of age and older

The rule allows twice the number of toddlers, preschool, and school children per child-care staff member for up to two hours in a 24-hour period during nap time once all children are resting or sleeping on cots and as long as enough child-care staff members remain available in the building to meet staff/child ratio requirements. An Employee Record Chart must be maintained at the center which demonstrates that enough child care staff members are employed to meet the required staff/child ratio for the number of children currently enrolled, or the license capacity, whichever is less.

Findings/Corrections

During the inspection, it was determined that too many children were present with child-care staff members in the mixed age group during the early morning. The required staff/child ratio for that group is determined by the youngest child. Please refer to the ODJFS ratio chart. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Compliance Response Due by: 08/22/2016

5101:2-12-20: Group Size (*) In Compliance

5101:2-12-20: Supervision (E) **Out of Compliance**

Code

This rule states the supervision of children is the function of actively observing and guiding a child or group of children. This includes being aware of and responsible for the activity of each child, as well as being physically present and near enough to intervene if needed. Supervision means child-care staff members have knowledge of which children they are responsible for at all times and their needs, as well as accountability for their care. Children shall be within sight and hearing of child-care staff members. No child shall ever be left alone or unsupervised. When caring for school children, the rule permits less stringent guidelines for their supervision, such as allowing the school children to run errands or leave the center for specific activities, should the center choose to make that part of their policy.

COMPLAINT INVESTIGATION - SUMMARY

Name ROUND THE CLOCK CHILD CARE LLC	License Number 100246
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Findings/Corrections

During the inspection it was determined the children were not being properly supervised in the following incidents: When the school age teacher goes on break and After the School Age Teacher leaves for the day. School Age Children must be supervised and within sight or hearing of a child-care staff member at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Compliance Response Due by: 08/22/2016

5101:2-12-21: Care/Nurturing of Children (*)	In Compliance
5101:2-12-22: Child Guidance/Management (*)	Compliance Not Verified
5101:2-12-34: Medical/Dental/General Emergency Plan (*)	Compliance Not Verified
5101:2-12-20: Second Adult	Compliance Not Verified
5101:2-12-20: Attendance	Compliance Not Verified
5101:2-12-20: Substitutes	Compliance Not Verified
5101:2-12-25: Child-Care Staff Educational Requirements (E)	Compliance Not Verified
5101:2-12-25: Employee Records (*)	Compliance Not Verified
5101:2-12-26: Statement of Nonconviction and Criminal Records Checks (E)	Compliance Not Verified
5101:2-12-27: FA/Disease Management/CPR/Child Abuse Prevention (*)	Compliance Not Verified
5101:2-12-28: Inservice Training (*)	Compliance Not Verified
5101:2-12-29: Nondiscriminatory Practices	Compliance Not Verified
5101:2-12-30: Center Information/Policies/Procedures	Compliance Not Verified
5101:2-12-31: Administration of Medication	Compliance Not Verified
5101:2-12-33: Management of Illness	Compliance Not Verified
5104.011: Unlimited Access	Compliance Not Verified
5101:2-12-35: Incident/Injury Reporting	Compliance Not Verified
5101:2-12-36: First Aid Supplies/Procedures (*)	Compliance Not Verified

COMPLAINT INVESTIGATION - SUMMARY

Name ROUND THE CLOCK CHILD CARE LLC	License Number 100246
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5101:2-12-37: Medical/Enrollment Records	Compliance Not Verified
5101:2-12-38: Care Plan for Children with Health Conditions	Compliance Not Verified
5101:2-12-15.1: Handwashing and Standard Precautions (*)	Compliance Not Verified
5101:2-12-15.2: Diapering and Toilet Training (*)	Compliance Not Verified
5101:2-12-40: Infant Care Giver	Compliance Not Verified
5101:2-12-41: Infant Food/Formula	Compliance Not Verified
5101:2-12-39: Intervals of Meals/Snacks	Compliance Not Verified
5101:2-12-39: Requirements for Meals/Snacks	Compliance Not Verified
5101:2-12-39: Menus	Compliance Not Verified
5101:2-12-39: Requirements for Food Provided by Parents	Compliance Not Verified
5101:2-12-39: Food Safety and Sanitation	Compliance Not Verified
5101:2-12-39: Infant Formula and Toddler Milk	Compliance Not Verified