



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KOUNTRY KIDZ CHILDCARE LLC	Program Number 000000100325	Program Type Child Care Center
Address 713 FERNWOOD RD WINTERSVILLE OH 43953		County JEFFERSON

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) KATHLEEN BONACCI	Inspection Day 04/21/2021	Begin Time 12:20 PM	End Time 2:47 PM
Reviewer(s) KATHLEEN BONACCI	Inspection Day 05/24/2021	Begin Time 8:30 AM	End Time 10:30 AM

Summary of Findings				
No. Rules Verified 8	No. Rules with Non-compliances 4	No. Serious Risk 0	No. Moderate Risk 2	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant	0 to < 12 months	1 to 3	Floor time bouncer
Toddler	18 months to < 30 months	1 to 5	Nap
Preschool	4 years to < 5 years	1 to 7	Nap
School age	School-Age to < 11 years	0 to 0	



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Infants left alone. Children left in the hallway alone.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number 1 below:

1. Children were left unattended once. Observed when staff person stepped out of the room into the adjacent room.
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/23/2021

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe.

Allegation: Staff not protecting them from harm.
School age children are bullying other children.

Determination: Substantiated

Findings: During the inspection, it was determined the child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe as noted in number 4 below:

1. Verbal argument involving adults;
2. Staff member(s) allow child(ren) to do something unsafe;
3. Staff member(s) doing something unsafe;
4. Other: staff members not protecting school age children from the bullying of other school age children.



While the program did not protect the child(ren) from an unsafe situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 06/23/2021

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Staff using prohibited discipline techniques by physical restraint used to manage children behavior with a bye bye buggy and low high chair. Children subjected to inappropriate language and called names.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in numbers 7 and 9 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques;
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as bye-bye buggy or low seating highchair with strap;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/23/2021

Summary of Additional Non-Compliances



Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Empty text box for reporting serious risk non-compliances.

Empty text box for reporting serious risk non-compliances.

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Empty text box for reporting moderate risk non-compliances.

Empty text box for reporting moderate risk non-compliances.

Low Risk Non-Compliances

Domain:00 License & Approvals

Rule: 5101:2-12-02.2 Transitional Pandemic Requirements

Code: The program is required to ensure all administrators, employees, child care staff members and school-age children wear a face covering while indoors, unless not medically or developmentally appropriate.

Findings: During the inspection, it was determined that the program did not follow the requirements for wearing face coverings as noted in number 3 below:

1. At least one administrator, child care staff member or employee did not wear a face covering while indoors and it was medically appropriate for the individual to wear a face covering.
2. At least one school-age child did not wear a face covering while indoors and it was medically and developmentally appropriate for the individual to wear a face covering.
3. At least one individual's face covering did not cover their nose and mouth.
4. At least one child under two years old wore a face covering.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/23/2021



Department of Education
Department of Job and Family Services

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