

Center Licensing Inspection Full Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Deta	ails		
Program Name	Program Number		Pro	ogram Type
HEAD START AT FIVE POINTS I	000000106080		Ch	ild Care Center
Address 660 W. EXCHANGE STREET AKRON OH 44302				unty MMIT
Building Approval Date	Use Group/Code	Occupancy Limit		Maximum Under 2 ½
07/27/2009	E	214		NA
Fire Inspection Approval Date	Food Service Risk Level			
01/10/2021	Level III			

Inspection Information					
Inspection Type	Inspection So	cope	Inspection Notice		
Annual	Full		Unannounced		
Inspection Date 10/20/2021	Begin Time 9	Begin Time 9:00 AM			
Reviewer:	Reviewer:				
SHAWN CRAWFO	SHAWN CRAWFORD				
Summary of Findings					
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk	
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License Capacity and Enrollment at the Time of Inspection				
Age Group	License Capacity	Enrollment		
	Totals	Full Time	Part Time	Total
Infant (Birth to < 18 m)		0	0	0
Young Toddler		0	0	0
Total Under 2 ½ Years	0	0	0	0
Older Toddler		0	0	0
Preschool		78	10	88
School Age		0	0	0
Total Capacity/Enrollment	214	78	10	88

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Room 1	3 years to < 4 years	3 to 12	

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3 years to < 4 years	3 to 14	Lunch
3 years to < 4 years	2 to 14	Nap
3 years to < 4 years	3 to 9	
3 years to < 4 years	3 to 9	Lunch
3 years to < 4 years	2 to 9	Nap
3 years to < 4 years	2 to 9	Lunch
3 years to < 4 years	2 to 9	Nap
3 years to < 4 years	3 to 10	Lunch
3 years to < 4 years	3 to 11	Nap
3 years to < 4 years	3 to 9	
3 years to < 4 years	2 to 10	Lunch
3 years to < 4 years	1 to 7	Nap
3 years to < 4 years	1 to 9	Lunch
3 years to < 4 years	1 to 7	Nap
3 years to < 4 years	2 to 10	
3 years to < 4 years	1 to 6	
3 years to < 4 years	2 to 6	Lunch
3 years to < 4 years	3 to 13	
3 years to < 4 years	3 to 13	Lunch
3 years to < 4 years	1 to 13	Nap
	3 years to < 4 years	3 years to < 4 years 3 years to < 4 years 3 to 9 3 years to < 4 years 3 to 9 3 years to < 4 years 2 to 9 3 years to < 4 years 2 to 9 3 years to < 4 years 2 to 9 3 years to < 4 years 3 to 10 3 years to < 4 years 3 to 11 3 years to < 4 years 3 to 11 3 years to < 4 years 3 to 10 3 years to < 4 years 1 to 7 3 years to < 4 years 1 to 7 3 years to < 4 years 1 to 7 3 years to < 4 years 1 to 7 3 years to < 4 years 1 to 7 3 years to < 4 years 1 to 7 3 years to < 4 years 1 to 6 3 years to < 4 years 2 to 6 3 years to < 4 years 3 to 13

Summary of Non-Compliances

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Serious Risk Non-Compliances				
No Serious Risk Non-Compliances were observed during this inspection				
No serious kisk Non-Compliances were observed during this inspection				

Moderate Risk Non-Compliances	
No Moderate Risk Non-Compliances were observed during this inspection	

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Low Risk Non-Compliances

Domain: 08 Staff Files

Rule: 5101:2-12-10 Professional Development Requirements

<u>Code</u>: The program staff is required to obtain at least 6 hours of professional development annually.

<u>Finding</u>: In review of the staff records, it was determined that at least one child care staff member did not meet the annual professional development requirement as noted in number(s) 1 below:

- 1. The child care staff member(s) had not completed at least 6 hours of professional development.
- 2. Documentation did not demonstrate the person who provided the training met the trainer qualifications as stated in the rule.
- 3. Training topic did not meet the requirements listed in appendix A of this rule.
- 4. Documentation of training did not meet the requirements of this rule.
- 5. Other [].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/21/2021

Domain: 09 Children's Files

Rule: 5101:2-12-15 Child Medical and Enrollment Records

<u>Code</u>: The program is required to use the updated JFS 01234 "Child Enrollment and Health Information For Child Care" .

<u>Finding</u>: In review of 25% of the children's records, it was determined that information had not been secured from the parent/guardian on the JFS 01234 "Child Enrollment and Health Information For Child Care", as required, for the items in number(s) 2 below.

- 1. No enrollment form was completed for at least one child
- 2. The current JFS 01234 was not completed for at least one child
- 3. Complete parent information
- 4. Complete emergency contact information
- 5. Complete physician information
- 6. Information regarding the parent list
- 7. Health information
- 8. Additional information for all boxes checked "yes"
- 9. Emergency transportation information
- 10. Parent/guardian's signature
- 11. Diapering Statement
- 12. Acknowledgement of Policies and Procedures
- 13. Enrollment form for at least one child was not updated by either the parent or the administrator
- 14. Enrollment form for at least one child was not signed by the administrator
- 15. Other []

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Domain: 09 Children's Files

Rule: 5101:2-12-15 Child Medical and Enrollment Records

<u>Code</u>: The program is required to have a completed medical on file at the program for each child enrolled.

<u>Finding</u>: In review of 25% of the children's records, it was determined that completed medical statements were not on file, as required, for children listed on the JFS Children's Record Review For Child Care as indicated in number(s) 1,2 below:

- 1. No medical was on file for at least one child
- 2. Medical(s) on file were not updated every 13 months
- 3. Medical(s) were missing child's name and date of birth
- 4. Medical(s) were missing the date of the medical examination
- 5. Medical(s) were missing a statement that the child has been examined and is in suitable condition for participation in group care
- 6. Medical(s) were missing the signature, business address and telephone number of the physician, physician's assistant(PA), advance practice nurse (APN) or certified nurse practitioner (CNP) who examined the child
- Medical(s) were missing a record of immunizations the child has had specifying month, day and year
- 8. Medical(s) were missing a statement from the physician, PA, APN, or CNP that the child has been immunized or is in the process of being immunized against the diseases required by division 5104.014 of the Revised Code and found in appendix A to this rule
- 9. Medical(s) were missing a statement from the child's parent or guardian that he or she has declined to have the child immunized against the disease for reasons of



conscience, including religious convictions

10. Other []

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/21/2021

Domain: 10 Written Policies & Procedures

Rule: 5101:2-12-16 Written Disaster Plan

Code: The program is required to have a written disaster plan.

<u>Finding</u>: During the inspection, it was determined the program's written disaster plan did not meet the requirement or was missing the information in number(s) 4,5,11,13,14,15,17 below:

Procedures:

- 1. The written disaster plan had not been completed
- 2. The plan was not provided to all child care staff and employees
- 3. The plan was not used to respond to an emergency or disaster situation
- 4. Weather emergencies and natural disasters which include severe thunderstorms, tornadoes, flash flooding, major snowfall, blizzards, ice storms or earthquakes
- 5. Emergency outdoor and indoor lockdown or evacuation due to threats of violence which includes active shooter, bioterrorism or terrorism
- 6. Emergency or disaster evacuations due to hazardous materials and spills, gas leaks or bomb threats.
- 7. Outbreaks, epidemics or other infectious disease emergencies
- 8. Loss of power, water, or heat
- 9. Other threatening situations that may pose a health or safety hazard to the children in the program Details:
- 10. Shelter in place or evacuation, how the program will care for and account for the children until they can be reunited with the parent
- 11. Assisting infants and children with special needs and/or health conditions
- 12. Emergency contact information for parents and the program
- 13. Procedures for notifying and communicating with parents regarding the location of the children if evacuated
- 14. Procedures for communicating with parents during loss of communications, no phone or internet service available
- 15. The location of supplies and procedures for gathering necessary supplies for staff and children if required to shelter in place
- 16. What to do if a disaster occurs during the transport of children or when on a field trip or routine trip
- 17. Training of staff or reassignment of staff duties as appropriate
- 18. Updating the plan on a yearly basis
- 19. Contact with local emergency management officials

Make the necessary revisions to the disaster plan. Submit the program's corrective action plan, which includes the revised information, to the Department to verify compliance with the requirements of this rule.



Corrective Action Plan Due: 11/21/2021	

Rules In-Compliance/Not Verified

Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: Posted menus included foods from all four food groups.
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: Posted menus were current and dated.
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: Special diets provided by the program were documented as required.
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: Snacks served at the program included foods from two of the four food groups and provided nutritional value in addition to calories.
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: The menu posted reflected the meal served.
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: The menu was posted in the classrooms.
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: Meals were provided at intervals as required by this rule.
Rule: 5101:2-12-22 Meal and Snack Requirements	Compliant	Documenting Statement: Meals served at the program included foods from the four food groups in sufficient amounts.

Rule	Status	Documenting Statement(s), If applicable

Rule: 5101:2-12-13 Handwashing Requirements	Compliant	Documenting Statement: Staff and children were observed washing hands as required by the rule.
Rule	Ctatus	Decumenting Statement(s) If applicable
Rule: 5101:2-12-04 Fire Approval	Status Compliant	Documenting Statement(s), If applicable Documenting Statement: Please Note: An annual fire inspection approval must be secured for the program by 5/27/22.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-16 Management of Communicable Disease	Compliant	Documenting Statement: The program staff stated parents were informed when their child had any exposure to a contagious illness by number(s) 1,2 below: 1. A posted notice;
		2. Verbal communication;3. A written notice sent home;4. A note posted on the classroom door;5. Other [].
Rule: 5101:2-12-16 Management of Communicable Disease	Compliant	Documenting Statement: The JFS 08087 "Communicable Disease Chart" was posted and was readily available to staff and parents.
Rule: 5101:2-12-16 Management of Communicable Disease	Compliant	Documenting Statement: During the inspection the requirements regarding the isolation of a child suspected of having a communicable disease were discussed, but not observed.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-13 Smoke Free Environment	Compliant	Documenting Statement: No smoking was allowed on the premises, and the notice stating that smoking is prohibited was observed posted in a conspicuous place.
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Rule 5101:2-12-07 Administrator Qualifications	Compliant Compliant	Documenting Statement(s), If applicable
Rule	Status	Documenting Statement(s), If applicable
5101:2-12-08 Child Care Staff Member Educational Requirements	Compliant	Southerning Statement(s), it applicable

Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-04 Food License	Compliant	Documenting Statement: The food service
		license was observed posted. Following is
		the audit number and date of expiration:
		NFY-8CC6PL, expires 3/1/22.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-13 Sanitary	Compliant	Documenting Statement: During the
Equipment and Environment		inspection, it was discussed that blankets
		were washed weekly.
Rule: 5101:2-12-13 Sanitary	Compliant	Documenting Statement: On the day of
Equipment and Environment		the inspection, the program provided a
		clean environment in accordance with
		Appendix A of this rule, which included
		the furniture, materials and equipment.
Rule: 5101:2-12-13 Sanitary	Compliant	Documenting Statement: During the
Equipment and Environment		inspection, the equipment was observed
		clean and in good repair.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-19 Child Guidance	Compliant	Documenting Statement: Appropriate
		child guidance techniques and practices
		were observed being used during the
		inspection.
Dula	Ctatus	Decumenting Statement If a will all
Rule	Status	Documenting Statement(s), If applicable
5101:2-12-22 Fluid Milk Requirements	Compliant	
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-16 First Aid/Standard	Compliant	Documenting Statement: During the
Precautions		inspection, 2 first aid kits were reviewed
1 recautions		and available as required.
		and available as required.
Rule: 5101:2-12-16 First Aid/Standard	Compliant	Documenting Statement: The program
Precautions		had a system in place for regularly
		checking and replacing first aid kit
		supplies.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-11 Outdoor Play Fall	Compliant	Documenting Statement: The protective
Zones		material used under outdoor equipment
		was rubber surfacing.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-18 License Capacity	Compliant	Documenting Statement: The program
		was operating within their license
		capacity limits.
Dulo	Ctatus	Decumenting Statement/s) If applicable
Rule: 5101:2-12-22 Safe Food	Status Compliant	Documenting Statement(s), If applicable
	Compliant	Documenting Statement: Food was stored in a safe and sanitary manner.
Handling/Storage		in a safe and sanitary manner.
Rule: 5101:2-12-22 Safe Food	Compliant	Documenting Statement: All eating
Handling/Storage	Compliant	utensils were developmentally
Tranding/Storage		appropriate.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-07 Written Program	Compliant	Documenting Statement: No changes
Policies and Procedures	,	have been made to the written policies
		and procedures since it was last approved
		by this Department.
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Rule	Status	Documenting Statement(s), If applicable
5101:2-12-11 Indoor Space	Compliant	
Requirements		
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-16 Emergency Drills	Compliant	Documenting Statement: Documentation
		for completed fire, weather, and
		emergency/lockdown drills was verified
		during this inspection.
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Rule: 5101:2-12-17 Materials and	Status	Documenting Statement(s), If applicable
	Compliant	Documenting Statement: Sufficient
Equipment		equipment was observed in all categories.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-11 Outdoor Play	Compliant	Documenting Statement: All equipment in
Equipment	Compilant	the outdoor play space was observed to
Equipment		be anchored and stable.
		be anchored and stable.
Rule: 5101:2-12-11 Outdoor Play	Compliant	Documenting Statement: Outdoor
Equipment	Compilant	equipment was viewed to be safe and
Equipment		free of rust, sharp points, and other
		hazards.
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Rule: 5101:2-12-11 Outdoor Play	Compliant	Documenting Statement: All equipment
Equipment		was observed to be properly placed out of
		the path of the main traffic pattern.
Rule: 5101:2-12-11 Outdoor Play	Compliant	Documenting Statement: The playground
Equipment		safety kit was used to verify the outdoor
		play equipment was free from
		entrapment hazards and unsafe and
		protruding bolts.
		protruding poits.
Rule	Status	Documenting Statement(s), If applicable
5101:2-12-17 Daily Outdoor Play	Compliant	
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-04 Building Approval	Compliant	Documenting Statement: On the day of
Marc. 5101.2 12 04 Building Approval	Compilant	the inspection, the program was
		operating in compliance with the current
		building approval(s).
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-02 License Posted	Compliant	Documenting Statement: The license was
	'	posted in a visible location as required.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-11 Outdoor Space	Compliant	Documenting Statement: Indoor play
Requirements		space used for gross motor activities was
		the gross motor room.
Rule: 5101:2-12-11 Outdoor Space	Compliant	Documenting Statement: The outdoor
Requirements		play area is separated from traffic and
		other hazards by a fence.
Pulo: E101:2-12-11 Outdoor Coope	Compliant	Decumenting Statements The guarterist
Rule: 5101:2-12-11 Outdoor Space	Compliant	Documenting Statement: The quarterly
Requirements		playground inspection(s) were completed
		and documented, as required. The most
		recent inspection report form was dated
		9/3/21.
		9/3/21.
Dulay 5404/2 42 44 Out 1 2 2 2 2	Compliant	
Rule: 5101:2-12-11 Outdoor Space	Compliant	Documenting Statement: Shade is
Rule: 5101:2-12-11 Outdoor Space Requirements	Compliant	
•	Compliant	Documenting Statement: Shade is
Requirements		Documenting Statement: Shade is provided by means of an awning.
Requirements	Status	Documenting Statement: Shade is provided by means of an awning. Documenting Statement(s), If applicable
Requirements		Documenting Statement: Shade is provided by means of an awning. Documenting Statement(s), If applicable Documenting Statement: Child Care Staff
Requirements	Status	Documenting Statement: Shade is provided by means of an awning. Documenting Statement(s), If applicable

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Rule	Status	Documenting Statement(s), If applicable
5101:2-12-02 Current Information	Compliant	
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-17 Daily Schedule	Compliant	Documenting Statement: Daily schedules
		were observed posted.
Rule: 5101:2-12-17 Daily Schedule	Compliant	Documenting Statement: During the
,		inspection, developmentally-appropriate
		practices were observed in the
		classroom(s).
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-20 Cots and Napping	Compliant	Documenting Statement: Cots were
Traile. 3101.2 12 20 cots and trapping	Compliant	placed appropriately and safely during
		nap time.
		nap time.
Rule: 5101:2-12-20 Cots and Napping	Compliant	Documenting Statement: The rest area
Nule. 5101.2-12-20 Cots and Napping	Compliant	_
		had adequate lighting, which allowed for
		the visual supervision of children.
Dulay F101/2 12 20 Cata and Nameira	Camaliant	Decomposition Chatagorate Catalogue
Rule: 5101:2-12-20 Cots and Napping	Compliant	Documenting Statement: Cots/mats were
		assigned individually by a number
		system/child's name.
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Rule: 5101:2-12-20 Cots and Napping	Compliant	Documenting Statement: Staff/child
		ratios were doubled during nap time.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-13 Toothbrushing	Compliant	Documenting Statement: Tooth brushing
Requirements		is practiced by the program and it was
		determined to meet the requirements
		outlined in the rule.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-12 Safe Equipment	Compliant	Documenting Statement: Equipment was
		observed to be in good condition.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-15 Medical/Physical	Compliant	Documenting Statement: The program
Care Plans		had current information on the medical
		status and the required treatment plan
		for the children with health conditions.
		for the children with health conditions.

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Rule: 5101:2-12-08 Orientation and	Status Compliant	Documenting Statement(s), If applicable Documenting Statement: On the day of
Staff Records	Compliant	the inspection, all employee files were
Stan Necords		complete and up to date.
		complete and up to date.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-10 Health Training	Compliant	Documenting Statement: The program
Requirements		had at least one Child Care Staff Member
		with currently valid training in First Aid,
		Management of Communicable Disease,
		CPR, and Child Abuse Prevention present
		and readily accessible during all hours of
		operation.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-12 Safe Environment	Compliant	Documenting Statement: All electrical
		outlets were covered with safety
		receptacles.
Rule: 5101:2-12-12 Safe Environment	Compliant	Documenting Statement: Cleaning
		supplies were viewed stored out of the
		reach of children.
Rule: 5101:2-12-12 Safe Environment	Compliant	Documenting Statement: All area rugs
		had nonskid backing.
Rule: 5101:2-12-12 Safe Environment	Compliant	Documenting Statement: The indoor
Naie. 3101.2 12 12 3aic Environment	Compilant	temperature of the program during the
		inspection was comfortable and met rule
		compliance.
Rule: 5101:2-12-12 Safe Environment	Compliant	Documenting Statement: A safe
		environment was observed during the
		inspection. Children were protected from
		items and conditions which threaten their
		health, safety and well-being.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-16 Incident/Injury	Compliant	Documenting Statement: The JFS 01299
Reporting		"Incident/Injury Report For Child Care"
		forms reviewed during this inspection
		were complete as required.
	1	
Rule	Status	Documenting Statement(s), If applicable

Rule: 5101:2-12-16 Medical, Dental, and General Emergency Plan	Compliant	Documenting Statement: On the day of the inspection, the complete prescribed JFS 01242 "Medical, Dental, and General Emergency Plan For Child Care" were posted in the program as required.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-18 Attendance Records	Compliant	Documenting Statement: Child Care Staff Members were observed recording the attendance for each child upon arrival and documenting each child's departure.
Rule: 5101:2-12-18 Attendance Records	Compliant	Documenting Statement: During the inspection, attendance records were reviewed. Child Care Staff Members were viewed recording the attendance for each child upon arrival and departure. All attendance records met the requirements of the rule and were kept with the group at all times.
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Rule: 5101:2-12-18 Group Size	Compliant	Documenting Statement(s), If applicable Documenting Statement: The group sizes observed on the day of the inspection were in compliance.
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Rule: 5101:2-12-18 Ratio	Compliant	Documenting Statement(s), If applicable Documenting Statement: The Appendix A "Staff/Child Ratios, Age Grouping and Maximum Group Size" was posted in a noticeable area at the program as required.
Rule: 5101:2-12-18 Ratio	Compliant	Documenting Statement: Staff/child ratios observed during the inspection were in compliance.
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Rule: 5101:2-12-25 Medication Administration and Food Supplements	Compliant	Documenting Statement(s), If applicable Documenting Statement: The program had complete written documentation for administering medication or food supplements.
Rule: 5101:2-12-25 Medication Administration and Food Supplements	Compliant	Documenting Statement: Medication was stored in classrooms.

Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-09 Background Check	Compliant	Documenting Statement: During the
Requirements		inspection, the required documentation
		regarding background checks was on file
		for all employees listed.
Rule	Status	Documenting Statement(s), If applicable
5101:2-12-03 Inspection	Compliant	
Requirements		
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-07 Administrator	Compliant	Documenting Statement: The current
Responsibilities/Requirements		licensing rules were available in a
		noticeable location on the premises.
Rule: 5101:2-12-07 Administrator	Compliant	Documenting Statement: The
Responsibilities/Requirements		administrator has until 12/19/21 to
		complete the rules review course.
	1	
Rule	Status	Documenting Statement(s), If applicable
Rule: 5101:2-12-08 Medical Statement	Compliant	Documenting Statement: All employees
		had current medical statements on file.