

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
A BEAUTIFUL CHILD'S PRESCHOOL &	000000107193	Child Care Center				
DAYCARE						
Address	·	County				
1449 BRITTAIN RD AKRON OH 44310		SUMMIT				

Inspection Information								
Inspection Type			Inspection Scope		Inspection Notice			
Complaint				Parti	al	Unannounced		
Reviewer(s) AQILA	A BROWN	Inspection	n Day	Begi	n Time	End Time		
100		07/19/20	23	9:30	AM	2:00 PM		
Summary of Findings								
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	<	No. Moderate Risk	No. Low Risk		
4	4		2		2	1		

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Infant / Toddler	12 months to < 18 months	1 to 6			
Preschool	3 years to < 4 years	1 to 6			
School Age	School-Age to < 11 years	1 to 13			



# **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A staff person forcefully pushed a child in their chest with a closed fist. The staff person then forcefully pushed the child into a wall. A staff member also sat on the child holding him face-down on the floor with this hands behind his back.

**Determination:** Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in numbers 1 and 5 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques; A staff person forcefully pushed a child in their chest with a closed fist. The staff person

then forcefully pushed the child into a wall.

- 2. Utilize any form of corporal punishment;
- 3. Delegate children to manage or discipline other children;
- 4. Use physical restraints on a child;
- 5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control; A staff person sat on the legs of a child who was laid face down on the floor. The staff person pulled the child's arms behind their back while in this position. The staff person then pushed the child's head into the floor and held it there so the child could not move.
- 6. Place children in a locked room or confine children in any enclosed area;
- 7. Confine children to equipment such as cribs or highchairs;
- 8. Humiliate, threaten or frighten children;
- 9. Subject children to profane language or verbal abuse;
- 10. Make derogatory or sarcastic remarks about children or their families;
- 11. Punish children for failure to eat or sleep or for toileting accidents;
- 12. Withhold any food (including snacks and treats), rest or toilet use;
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few;
- 14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 10/01/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.



Allegation: A staff person forcefully pushed a child in their chest with a closed fist. The staff person then forcefully pushed the child into a wall. A staff member also sat on the child holding him face-down on the floor with this hands behind his back.

**Determination**: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 09/06/2023

#### **Domain: 10 Written Policies & Procedures**

Rule: 5101:2-12-07 Written Program Policies and Procedures

Code: The program administrator is required to maintain and implement the parent handbook.

Allegation: The program is not following their policy on guidance and management of children.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator was not responsible for creating or maintaining or did not implement the policies and procedures detailed in Appendix B of this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Please submit a corrective action plan verifying the policies will be implemented and maintained.

Risk Level: Low

Corrective Action Plan Due: 10/01/2023

# **Summary of Additional Non-Compliances**

#### Serious Risk Non-Compliances

### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff are not permitted to leave children unattended.

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number 1 below:

- 1. Children left unattended outside the facility building; A staff person responsible for a group of 18 school age children left 17 children unattended when the staff person ran after one child who left the premises. The 17 children were completely out of site of the staff person.
- 2. Child(ren) left unattended outside the facility building more than once.
- 3. Child(ren) left unattended off the program's premises.

- 4. Child(ren) left unattended during a swimming activity.
- 5. Child(ren) left unattended in a vehicle.
- 6. Child(ren) left unattended inside the building and no adults were present in the building.
- 7. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/06/2023

# **Moderate Risk Non-Compliances**

#### Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Outdoor Space Requirements

Code: The program is required to have an outdoor play space free from immediate risk.

Findings: During the inspection, it was determined that an area was used which was not protected from traffic and other hazards by a continuous fence in good condition, or natural barrier, that ensured children were not able to leave the playground area. The fence or natural barrier was determined to present an immediate risk for a child to be able to leave the playground as noted in number 1 below:

- 1. The fence, natural barrier, or combination of fence and natural barrier was not continuous.
- 2. The fencing had missing slat boards through which children could leave the playground.
- 3. The gate was broken and did not close.
- 4. The latch on the gate was broken.
- 5. The gate had no latch.
- 6. The fencing was broken.
- 7. The latch was easily opened by children on the playground.
- 8. The latch was not engaged to prevent children from opening the gate.
- 9. The portable fencing approved for use by the Department was not being used.
- 10. Other [ ].

Discontinue use of the playground and provide a space for outdoor play which is well defined by a continuous fence or natural barrier and protected from other hazards. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/01/2023

#### **Low Risk Non-Compliances**

No Low Additional Risk Non-Compliances were observed during this inspection

