

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                     |                |                   |  |  |  |  |
|-------------------------------------|----------------|-------------------|--|--|--|--|
| Program Name                        | Program Number | Program Type      |  |  |  |  |
| ALL ABOUT KIDS CHILDCARE AND        | 00000200251    | Child Care Center |  |  |  |  |
| LEARNING CENTER                     |                |                   |  |  |  |  |
| Address                             |                | County            |  |  |  |  |
| 5920 REIGART ROAD HAMILTON OH 45011 |                | BUTLER            |  |  |  |  |

| Inspection Information  |                        |                |                  |                  |                   |                   |  |  |
|-------------------------|------------------------|----------------|------------------|------------------|-------------------|-------------------|--|--|
| Inspection Type         |                        |                |                  | Inspection Scope |                   | Inspection Notice |  |  |
| Complaint               |                        |                |                  | Partial          |                   | Unannounced       |  |  |
| Reviewer(s) SULYN ROMER |                        | Inspection Day |                  | Begin Time       |                   | End Time          |  |  |
| 10/27/20                |                        | 21             | 10:30 AM         |                  | 12:00 PM          |                   |  |  |
| Summary of Findings     |                        |                |                  |                  |                   |                   |  |  |
| No. Rules Verified      | No. Rules with Non-cor | mpliances      | No. Serious Risk |                  | No. Moderate Risk | No. Low Risk      |  |  |
| 3                       | 1                      |                | 0                |                  | 0                 | 1                 |  |  |

| Staff-Child Ratios at the Time of Inspection |                          |                |         |  |  |  |
|--|--------------------------|----------------|---------|--|--|--|
| Group  | Age Group/Range          | Ratio Observed | Comment |  |  |  |
| Room 6 - 2 1/2-3                             | 30 months to < 36 months | 2 to 6         |         |  |  |  |
| Room 7 - 3/4's                               | 3 years to < 4 years     | 1 to 10        |         |  |  |  |
| Room 8 - 4's                                 | 4 years to < 5 years     | 3 to 9         |         |  |  |  |
| Room 10 - K's                                | School-Age to < 11 years | 1 to 4         |         |  |  |  |
| Room 5 - 2-2 1/2's                           | 18 months to < 30 months | 3 to 9         |         |  |  |  |
| Room 4 - 18-24 mo.                           | 18 months to < 30 months | 3 to 10        |         |  |  |  |
| Room 3 - 12-18 mo.                           | 12 months to < 18 months | 3 to 6         |         |  |  |  |
| Room 1 - B-12 mo.                            | 0 to < 12 months         | 2 to 1         |         |  |  |  |



#### **Complaint Allegations**

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:08 Staff Files

Rule: 5101:2-12-07 Administrator Responsibilities/Requirements Code: The program administrator is required to maintain the parent handbook.

Allegation: Allegedly the parent/employee handbook was not followed for the release of a child.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator was not implementing the policies and procedures detailed in Appendix B of this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 02/09/2022

### **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

**Moderate Risk Non-Compliances** 

No Additional Moderate Risk Non-Compliances were observed during this inspection



## Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection