



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDREN OF AMERICA	Program Number 000000200505	Program Type Child Care Center
Address 6261 RIVER'S BEND DRIVE MAINEVILLE OH 45039		County WARREN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) NANCY SCHMITT	Inspection Day 06/04/2021	Begin Time 9:50 AM	End Time 10:40 AM
Reviewer(s) NANCY SCHMITT	Inspection Day 06/08/2021	Begin Time 2:00 PM	End Time 2:45 PM

Summary of Findings				
No. Rules Verified 5	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant B	0 to < 12 months	1 to 6	Day 1 included children less than 12 months old
Infant B	0 to < 12 months	2 to 7	Day 2
Preschool 1	18 months to < 30 months	2 to 11	Day 1
Preschool 1	30 months to < 36 months	1 to 23	Day 2 PS 1 & PreK together in PreK Room for nap
PreK	3 years to < 4 years	1 to 11	Day 1
School Age	4 years to < 5 years	1 to 8	Day 1 PreK & some SA that didn't go on field trip
School Age	School-Age to < 11 years	1 to 12	Day 2



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A staff member has been observed yelling at children.

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member had used a discipline technique to guide or discipline children (infant staff used a raised voice on more than one occasion) that was not developmentally appropriate. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/11/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Empty text box for additional serious risk non-compliances.

Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:



The ratio determined for the infant group on Day 1 was 1 Child Care Staff Member for 6 children (the group included infants less than 12 months of age). Additionally, a ratio of 1 Child Care Staff Member for 23 children was determined for the mixed group of children in the nap room on Day 2.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/11/2021

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection