Ohio Department of Job & Family Services
Bureau of Child Care & Development
Center Monitoring and Technical Assistance
6680 Poe Avenue, Suite 300
Vandalia, Ohio 45414
(937) 264-5893 Desk,
(937) 264-5892

Ohio | Department of Job and Family Services

COMPLAINT INVESTIGATION - SUMMARY

Name		License Number
THE LEARNING GARDEN ACADEMY LLC.		201231
Address	**County**	**Phone Number**
18 ESWIN STREET CINCINNATI, OH 45218	HAMILTON	(513) 825-1011

Inspection Date - Time	Inspection Date - Time (Day 2)	Inspection Date - Time (Day 3)
11/22/2016 - 02:10 PM to 02:20 PM	N/A	N/A
Inspection Type	**Inspection Scope**	**Inspection Notice**
Complaint	Telephone	Unannounced

Administrator's/Designee's signature indicates acknowledgement of the report only, not necessarily agreement with the findings.

Pamela M Daudistel 12/13/16

PAMELA M DAUDISTEL **Date**

report emailed to ctr 12.13.16

MELISSA WEBSTER **Date**

All licensed child care providers are required to post, at a minimum, all substantiated complaint investigation allegation findings, as well as all regular inspection findings, in a conspicuous place at the center/ type A home. For complete records of child care licensing inspections and complaint investigations, including all allegations, please contact the Child Care Help Desk at 1-877-302-2347 option 4, or the child care website at http://jfs.ohio.gov/CDC/childcare.stm for a public records request.

Note: All Findings/Corrections printed in RED are considered serious risk violations. Documenting Statements, Supplemental Information and Rationales may be included in this report; this information is provided for technical assistance, and may not be associated with any Out of Compliance items. A serious risk noncompliance finding may impact a quality-rated program's SUTQ rating.

5101:2-12-22: Child Guidance/Management (*) *Substantiated*

Code

Child-care staff members assigned to supervise children shall be responsible for their guidance and management. When children misbehave, child-care staff shall use developmentally-appropriate techniques relevant to the circumstances and suitable to children's ages. Corporal punishment is prohibited, as well as the use of any cruel, harsh, unusual or extreme techniques. The center staff and other center employees shall not abuse, endanger or neglect children.

Allegation

A staff member slapped a child

Investigative Method(s)

Telephone call to center

Findings/Corrections - Serious Risk

When managing children's behavior, the child-care staff member or employee shall not: utilize any form of corporal punishment. During the inspection it was determined that a child-care staff member in the toddler classroom had used inappropriate techniques when managing unacceptable behavior in children, in that staff heard her slap a child. Child-care staff members and other employees must always use appropriate guidance and management methods with children. The staff member was immediately terminated and the center notified the department as required.

Compliance Response Due by: 11/23/2016