



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name PRIMROSE SCHOOL AT P&G GO CHILD DEVELOPMENT CENTER	Program Number 000000201449	Program Type Child Care Center
Address 400 NEW STREET CINCINNATI OH 45202		County HAMILTON

Inspection Information				
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) PAMELA DAUDISTEL	Inspection Day 05/27/2021	Begin Time 1:20 PM	End Time 2:05 PM	
Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant A	0 to < 12 months	1 to 4	
Infant B	0 to < 12 months	1 to 5	
Infant C	0 to < 12 months	1 to 5	
Infant D	0 to < 12 months	1 to 3	
Y Toddler A	12 months to < 18 months	1 to 6	
Toddler D	18 months to < 30 months	1 to 8	
Y. Toddler B & C Comb	12 months to < 18 months	1 to 6	Y. Toddler B & C combined
Toddler E	18 months to < 30 months	1 to 9	naptime
EPS 1A	18 months to < 30 months	1 to 7	
EPS 1A	18 months to < 30 months	1 to 7	
EPS 1B	18 months to < 30 months	1 to 9	nap
EPS 2A & EPS 2B Comb	30 months to < 36 months	1 to 10	nap
Preschool Pathways	3 years to < 4 years	1 to 16	nap
Preschool A	3 years to < 4 years	1 to 7	
Preschool B	3 years to < 4 years	1 to 10	
Pre K	4 years to < 5 years	1 to 14	



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program.

Allegation: No incident report was completed when a child received an injury.

Determination: Substantiated

Findings: During the inspection, it was determined that a JFS 01299 "Incident/Injury Report" was not completed by child care staff for situation(s) 1 listed below:

1. A child became ill and required first aid or received an injury which required first aid treatment;
2. A child was transported for emergency medical care;
3. A child received a bump or blow to the head;
4. An unusual or unexpected incident which jeopardized the safety of a child or employee of a program.

The incident report was not completed until 4 days after the incident. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Submit a written response for this rule noncompliance.

Risk Level: Low

Corrective Action Plan Due: 08/07/2021

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection




**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**
