



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name PRIMROSE SCHOOL AT P&G GO CHILD DEVELOPMENT CENTER	Program Number 000000201449	Program Type Child Care Center
Address 400 NEW STREET CINCINNATI OH 45202		County HAMILTON

Inspection Information				
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) PAMELA DAUDISTEL	Inspection Day 06/24/2021	Begin Time 11:30 AM	End Time 12:45 PM	
Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
PS A	3 years to < 4 years	1 to 9	
Infant A	0 to < 12 months	1 to 4	
Infant B	0 to < 12 months	1 to 3	
Infant C	0 to < 12 months	2 to 8	
Infant D	0 to < 12 months	1 to 5	
Y. Toddler A	12 months to < 18 months	2 to 8	
Y. Toddler B	12 months to < 18 months	2 to 7	
Y. Toddler C	12 months to < 18 months	1 to 2	
Toddler D	18 months to < 30 months	2 to 9	
Toddler E	18 months to < 30 months	1 to 7	
EPS 1A	18 months to < 30 months	1 to 7	
EPS 1B	18 months to < 30 months	1 to 7	
EPS 2A	18 months to < 30 months	2 to 9	
EPS 2B	18 months to < 30 months	1 to 7	
Preschool Pathways	3 years to < 4 years	2 to 18	
PS B	3 years to < 4 years	2 to 13	
Pre K	4 years to < 5 years	2 to 12	



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: A child was left unattended in a stairwell for 20 minutes when a group went to the playground

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 8 below:

1. Child(ren) were left unattended once.
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other: a child was left unattended in a stairwell for a period of time when a group transitioned from the classroom to the playground.

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 08/07/2021

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program.

Allegation: An incident report to notify a parent their child was left unattended was not completed until two days after the incident.

Determination: Substantiated

Findings: During the inspection, it was determined that a JFS 01299 "Incident/Injury Report" was not completed by child care staff for situation(s) 4 listed below:

1. A child became ill and required first aid or received an injury which required first aid treatment;
2. A child was transported for emergency medical care;
3. A child received a bump or blow to the head;
4. An unusual or unexpected incident which jeopardized the safety of a child or employee of a program.



An incident report was not completed and provided to the parent until two days after the incident. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Submit a written response for this rule noncompliance.

Risk Level: Low

Corrective Action Plan Due: 08/07/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection



Department of Education
Department of Job and Family Services

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