Department of Education
Department of Job and Family Services

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>KINDERCARE LEARNING CENTER - EBERT | Program Number<br>000000202235 | Program Type<br>Child Care Center |
| Address<br>1875 EBERT AVE KETTERING OH 45439 | | County<br>MONTGOMERY |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) KEYAUNA BABER | Inspection Day<br>03/30/2022 | Begin Time<br>10:15 AM | End Time<br>11:50 AM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified<br>5 | No. Rules with Non-compliances<br>1 | No. Serious Risk<br>0 | No. Moderate Risk<br>0 | No. Low Risk<br>1 |

**Staff-Child Ratios at the Time of Inspection**

| Group | Age Group/Range | Ratio Observed | Comment |
|---|---|---|---|
| Toddlers Older | 18 months to < 30 months | 1 to 4 | |
| Toddlers | 18 months to < 30 months | 1 to 4 | |
| Infant | 0 to < 12 months | 1 to 5 | |
| Multi Age | 3 years to < 4 years | 1 to 12 | |

Department of Education
Department of Job and Family Services

## Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

**No Complaints were observed during this inspection.**

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

## Low Risk Non-Compliances

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-19 Supervision
Code: The program staff is required to meet each child's basic, developmental, behavioral and special needs.

Findings: During the inspection, it was determined that child-care staff did not meet the basic needs of a child as noted in number(s) 11 below:

1. Assisting children with toileting
2. Assisting children with handwashing
3. Assisting children with basic hygiene
4. Responding appropriately to a child in distress
5. Assisting a child wiping his/her nose
6. Washing a child's face
7. Assisting a child in tying his/her shoes
8. Assisting a child in changing his/her clothes when needed
9. A child's developmental needs were not met
10. A child's behavioral needs were not met
11. Parental preferences, that were not in conflict with a licensing rule were not followed.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.