



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name THE CHILDREN'S HOUSE	Program Number 000000205698	Program Type Child Care Center
Address 11161 MONTGOMERY ROAD CINCINNATI OH 45249		County HAMILTON

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Beverly McGlasson	Inspection Day 02/23/2022	Begin Time 8:35 AM	End Time 11:45 AM

Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant	0 to < 12 months	1 to 4	
Toddler 1	12 months to < 18 months	1 to 6	
Toddler 2	18 months to < 30 months	2 to 10	
Toddler 3	30 months to < 36 months	3 to 9	
Art-Preschool	30 months to < 36 months	2 to 4	
Geography-Preschool	3 years to < 4 years	1 to 7	
Language Arts-Pre K	4 years to < 5 years	1 to 7	
STEM-Pre K	4 years to < 5 years	1 to 7	



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Infant Daily Care

Code: The program is required to provide a daily written record for each infant in care to the parents when picking up the infant each day.

Allegation: It was alleged that the written records used to document routines and activities was not complete, in that times and results of diaper changes were not documented.

Determination: Substantiated

Findings: During the inspection, it was determined that the written record used to document infant routines and activities was missing information as noted in number 3 below:

1. Food intake
2. Sleeping patterns
3. Times and results of diaper changes
4. Information about daily activities

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

Corrective Action Plan Due: 03/30/2022

#### Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Diapering and Toilet Training

Code: The program staff is required to change wet or soiled diapers immediately.

Allegation: It was alleged that a child's basic diapering needs were not being met in that a child's diaper had not been checked regularly and changed when needed.

Determination: Substantiated

Findings: During the inspection, it was determined that a child's basic diapering needs were not being met in number(s) 1 and 2 below:

1. Diapers were not checked and immediately changed when needed;
2. Diapers not checked regularly;
3. Diapers not changed when found to be wet or soiled;
4. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/30/2022



**Summary of Additional Non-Compliances**

**Serious Risk Non-Compliances**

**No Additional Serious Risk Non-Compliances were observed during this inspection**

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**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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Department of Education  
Department of Job and Family Services