



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details  |                                |                                   |
|--|--------------------------------|-----------------------------------|
| Program Name<br>MORROW EARLY CHILDHOOD<br>DEVELOPMENT CENTER, INC. | Program Number<br>000000206168 | Program Type<br>Child Care Center |
| Address<br>525 WEST PIKE S. MORROW OH 45152                        |                                | County<br>WARREN                  |

| Inspection Information       |                                     |                             |                                  |                   |
|------------------------------|-------------------------------------|-----------------------------|----------------------------------|-------------------|
| Inspection Type<br>Complaint |                                     | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |                   |
| Reviewer(s) NANCY SCHMITT    | Inspection Day<br>05/04/2021        | Begin Time<br>2:25 PM       | End Time<br>3:45 PM              |                   |
| Reviewer(s) NANCY SCHMITT    | Inspection Day<br>05/27/2021        | Begin Time<br>2:30 PM       | End Time<br>3:30 PM              |                   |
| Summary of Findings          |                                     |                             |                                  |                   |
| No. Rules Verified<br>6      | No. Rules with Non-compliances<br>5 | No. Serious Risk<br>1       | No. Moderate Risk<br>1           | No. Low Risk<br>4 |

| Staff-Child Ratios at the Time of Inspection |                          |                |  |
|--|--------------------------|----------------|--|
| Group  | Age Group/Range          | Ratio Observed | Comment                                |
| Infant                                       | 0 to < 12 months         | 2 to 7         | DAY 1 includes Toddlers                |
| Infant                                       | 0 to < 12 months         | 1 to 6         | DAY 2                                  |
| Toddler                                      | 18 months to < 30 months | 1 to 4         | DAY 2                                  |
| Preschool                                    | 3 years to < 4 years     | 1 to 4         | DAY 1                                  |
| Preschool                                    | 3 years to < 4 years     | 1 to 7         | DAY 2                                  |
| School Age                                   | 3 years to < 4 years     | 1 to 11        | DAY 1 includes some preschool children |
| School Age                                   | School-Age to < 11 years | 1 to 10        | DAY 2                                  |



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: School age children have received several unexplained injuries (scratches) while in care at the center because staff do not properly supervise the children.

Determination: Substantiated

Findings: The allegation that school age children were injured at the center because staff were not properly supervising children was denied. However, during the inspection, it was determined that children were not being properly supervised as noted in number 5 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: on DAY 1 of the inspection the school age children were observed running around the room, yelling & throwing toys. A school age child was observed to leave the center by the exit door in the school age room. A staff member brought the child back into the building but not before the door closed behind the child.

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 06/27/2021

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

##### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program is required to notify their local public children services agency of any suspicion of abuse or neglect against a child.

Findings: During the inspection, it was determined that the program failed to immediately notify their local public children services agency of suspicions that a child had been abused or neglected. Provide staff training. Submit the program's corrective action plan, which includes a description of action taken to assure that all staff are knowledgeable of their responsibilities, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.



Corrective Action Plan Due: 06/02/2021

### Moderate Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 child care staff member for 6 children was determined to have occurred for the infant group (included 1 infant less than 12 months of age) when the situation in number 15 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other: the staff member did not transition an older infant to the Toddler Room as planned.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/27/2021

### Low Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision



Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Findings: During the inspection, it was determined that a child was not being properly supervised as noted in number 5 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: a preschool child was observed sitting on the top of the room divider (half wall) unnoticed by the staff member.

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/27/2021

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined that children were not protected from the following item or condition which may threaten their health, safety, or well-being as noted in number 12 below:

1. Open pull cords that are not closed loop.
2. Telephone cords.
3. Electrical/extension cords attached to an object that would not likely result in a severe injury if pulled.
4. Stacked chairs.
5. Employee(s) purse(s).
6. Diaper bags.
7. Television not securely anchored.
8. Small or lightweight pieces of shelving units are not securely anchored to the wall.
9. Smoke detector needing batteries replaced.
10. Staff member stepped over a barrier/gate while holding a child.
11. Emergency exits were blocked by the following classroom furniture: [ ].
12. Other: a mop bucket filled with dirty water was accessible to the children in the hallway between the preschool and school age rooms. Children were observed walking by the mop bucket to use the restroom.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/27/2021

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting



Code: The program is required to notify the Department of a serious incident by submitting a JFS 01156 "Serious Incident Reporting for Child Care".

Findings: During the inspection, it was determined that an allegation of a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number 4 below:

1. A child received a bump or blow to the head that required first aid or medical attention.
2. An incident, injury or illness that required a child to be removed by the parent or emergency services from the program for medical treatment.
3. A usual or unexpected incident which jeopardizes the safety of a child or employee of the program.
4. An incident defined as a serious risk noncompliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
5. The program did not submit the report in the OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/27/2021