



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000207213	Program Type Child Care Center
Address 755 COLD WATER DRIVE MONROE OH 45050		County BUTLER

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Yolonda McIntosh	Inspection Day 11/22/2019	Begin Time 9:30 AM	End Time 11:30 AM

Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 2	No. Serious Risk 2	No. Moderate Risk 0	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Toddler		2 to 14	
Two		2 to 9	
Junior K		2 to 12	
Pre K		2 to 17	
Preschool		2 to 22	
EPS		2 to 11	
Infant 1		2 to 6	
Infant 2		1 to 3	
Infant 3		2 to 6	



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing.

Allegation: A child left the center unattended.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in numbers 1 and 3 below:

1. Child was left unattended outside the facility building.
2. Child(ren) were left unattended outside the facility building more than once.
3. Child was left unattended off the program's premises.
4. Child(ren) were left unattended during a swimming activity.
5. Other

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 01/22/2020

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Findings: During the inspection, it was determined that a Child Care Staff Member had endangered or neglected a child. Child Care Staff Members, administrators, and owners must always ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/22/2020



**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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