



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000207213	Program Type Child Care Center
Address 755 COLD WATER DRIVE MONROE OH 45050		County BUTLER

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Yolonda McIntosh	Inspection Day 12/03/2019	Begin Time 9:30 AM	End Time 11:30 AM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 4	No. Serious Risk 1	No. Moderate Risk 0	No. Low Risk 3

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Toddler		2 to 12	
Two		2 to 11	
Pre k		2 to 20	
Junior K		2 to 11	
Preschool		2 to 16	
EPS		2 to 10	
Infant 1		2 to 4	
Infant 2		2 to 5	
Infant 3		2 to 10	



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to provide a copy of the JFS 01299 "Incident/Injury Report For Child Care" to parents or the person picking up the child on the day of the incident.

Allegation: No incident report was given to the parent

Determination: Substantiated

Findings: During the inspection, it was determined that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report For Child Care" on the day of the incident, as required by the rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

#### Domain:06 Program Information

Rule: 5101:2-12-14 Transportation and Field Trip Procedures

Code: The program staff is required to supervise children on the vehicle at all times during a trip.

Allegation: Child left unattended on the bus

Determination: Substantiated

Findings: During the inspection, it was determined that a child was left unattended on a vehicle used by the program for routine trips. Children must be supervised at all times and an adult must be present with the vehicle anytime children are in the vehicle. Provide staff training. Submit the program's corrective action plan, which includes a statement ensuring children are supervised at all times, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 12/24/2019

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



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**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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**Low Risk Non-Compliances**

**Domain:00 License & Approvals**

Rule: 5101:2-12-03 Inspection Requirements

Code: The program staff is required to provide true and accurate information.

Findings: During the inspection, it was determined that the program provided false information. The rule requires the program to provide accurate and truthful information to the Department. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/18/2020

**Domain:05 Health & Safety**

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to notify the Department of a serious incident by submitting a JFS 01156 "Serious Incident Reporting for Child Care".

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number 3 below:

1. A child received a bump or blow to the head that required first aid or medical attention.
2. An incident, injury or illness that required a child to be removed by the parent or emergency services from the program for medical treatment.



3. A usual or unexpected incident which jeopardizes the safety of a child or employee of the program.
4. An incident defined as a serious risk noncompliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
5. The program did not submit the report in the OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/18/2020