



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KREATIVE KIDZ ACADEMY	Program Number 000000300740	Program Type Child Care Center
Address 1413 HAYDEN AVE. EAST CLEVELAND OH 44112		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Brittani Aloï	Inspection Day 09/08/2022	Begin Time 8:30 AM	End Time 10:10 AM
Reviewer(s) Brittani Aloï	Inspection Day 09/15/2022	Begin Time 11:30 AM	End Time 12:00 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 3

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	1 to 1	
Toddlers	18 months to < 30 months	1 to 4	
Preschool	3 years to < 4 years	1 to 5	
School age	School-Age to < 11 years	0 to 0	



### Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: The program is not clean.

Determination: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation by insects or rodents. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 10/15/2022

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to provide a clean restroom with the appropriate materials available.

Allegation: The program is not clean.

Determination: Substantiated

Findings: During the inspection, it was determined that unsanitary conditions, as noted in number(s) 6, 8 below, were in the girl's restroom:

1. There was no liquid soap.
2. There was no toilet paper.
3. There were no paper towels.
4. The toilet cleaning brush was accessible to the children.
5. The plunger was accessible to the children.
6. The toilet(s) were not flushed.
7. The trash was not emptied from the day before.
8. There was a strong urine odor.
9. Other [ ].

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 10/15/2022

#### Domain:02 Safe & Sanitary Environment



Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to maintain the onsite sewage disposal system to prevent any hazards.

Allegation: The program is not clean.

Determination: Substantiated

Findings: During the inspection, it was determined that the onsite sewage disposal system presented a public health hazard, in that there was a sewage backup in the program's basement. Contact the local Health Department, or the appropriate entity, and correct the situation as directed. Submit the program's corrective action plan, which includes verification that the issue has been resolved, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/15/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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