



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                                     |                                |                                   |
|---|--------------------------------|-----------------------------------|
| Program Name<br>KREATIVE KIDZ ACADEMY               | Program Number<br>000000300740 | Program Type<br>Child Care Center |
| Address<br>1413 HAYDEN AVE. EAST CLEVELAND OH 44112 |                                | County<br>CUYAHOGA                |

| Inspection Information       |                              |                             |                                  |
|------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint |                              | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Brittani Aloï    | Inspection Day<br>09/08/2022 | Begin Time<br>8:30 AM       | End Time<br>10:10 AM             |
| Reviewer(s) Brittani Aloï    | Inspection Day<br>09/15/2022 | Begin Time<br>11:30 AM      | End Time<br>12:00 PM             |

| Summary of Findings     |                                     |                       |                        |                   |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified<br>4 | No. Rules with Non-compliances<br>1 | No. Serious Risk<br>0 | No. Moderate Risk<br>0 | No. Low Risk<br>3 |

| Staff-Child Ratios at the Time of Inspection |                          |                |         |
|--|--------------------------|----------------|---------|
| Group  | Age Group/Range          | Ratio Observed | Comment |
| Infants                                      | 0 to < 12 months         | 1 to 1         |         |
| Toddlers                                     | 18 months to < 30 months | 1 to 4         |         |
| Preschool                                    | 3 years to < 4 years     | 1 to 5         |         |
| School age                                   | School-Age to < 11 years | 0 to 0         |         |



### Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: The program is not clean.

Determination: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation by insects or rodents. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 10/15/2022

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to provide a clean restroom with the appropriate materials available.

Allegation: The program is not clean.

Determination: Substantiated

Findings: During the inspection, it was determined that unsanitary conditions, as noted in number(s) 6, 8 below, were in the girl's restroom:

1. There was no liquid soap.
2. There was no toilet paper.
3. There were no paper towels.
4. The toilet cleaning brush was accessible to the children.
5. The plunger was accessible to the children.
6. The toilet(s) were not flushed.
7. The trash was not emptied from the day before.
8. There was a strong urine odor.
9. Other [ ].

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 10/15/2022

#### Domain:02 Safe & Sanitary Environment



Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to maintain the onsite sewage disposal system to prevent any hazards.

Allegation: The program is not clean.

Determination: Substantiated

Findings: During the inspection, it was determined that the onsite sewage disposal system presented a public health hazard, in that there was a sewage backup in the program's basement. Contact the local Health Department, or the appropriate entity, and correct the situation as directed. Submit the program's corrective action plan, which includes verification that the issue has been resolved, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/15/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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