



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Nest Schools Westlake	Program Number 000000304063	Program Type Child Care Center
Address 27390 CENTER RIDGE RD WESTLAKE OH 44145		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) LAKESHA ALLEN	Inspection Day 07/09/2021	Begin Time 11:30 AM	End Time 1:45 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	2 to 10	Programming
Toddler 1	18 months to < 30 months	1 to 6	Programming
Toddler 2	18 months to < 30 months	1 to 6	Programming
Toddler 3	30 months to < 36 months	1 to 6	Programming
PS	3 years to < 4 years	1 to 10	Programming
PK	4 years to < 5 years	1 to 13	Programming
Junior Summer Camp	School-Age to < 11 years	2 to 23	Programming
Senior Summer Camp	School-Age to < 11 years	1 to 11	Programming



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to notify the Department of a serious incident by submitting a JFS 01156 "Serious Incident Reporting for Child Care".

Allegation: Complainant alleged that Administration was informed, and that a co-teacher also witnessed the event.

Determination: Substantiated

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 3 below:

1. A child received a bump or blow to the head that required first aid or medical attention.
2. An incident, injury or illness that required a child to be removed by the parent or emergency services from the program for medical treatment.
3. An unusual or unexpected incident which jeopardizes the safety of a child or employee of the program.
4. An incident defined as a serious risk noncompliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
5. The program did not submit the report in the OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/25/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances



No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/25/2021