



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KINDERCARE LEARNING CENTER #939	Program Number 000000304888	Program Type Child Care Center
Address 1211 PEARL RD BRUNSWICK OH 44212		County MEDINA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) ELAINE OBRIEN	Inspection Day 08/23/2021	Begin Time 8:00 AM	End Time 2:03 PM
Summary of Findings			
No. Rules Verified 2	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 1
No. Low Risk 0			

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant	0 to < 12 months	1 to 4	Arrival
Toddler	12 months to < 18 months	1 to 4	Arrival
Discovery PS	30 months to < 36 months	1 to 7	Arrival
PS	3 years to < 4 years	1 to 3	Arrival
PK	4 years to < 5 years	1 to 4	Arrival
SA	School-Age to < 11 years	1 to 15	Arrival



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Caller alleged that the program is not compliant with staff child ratios.

Determination: Substantiated

Findings: During the inspection it was determined that required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the SA group was 1 Child Care Staff Member(s) for 25 children, twice. Additionally, a ratio of 2 Child Care Staff Member(s) for 14 children was determined for the young toddler group, which had an infant enrolled

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 09/22/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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