



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name HANNAH'S CHILD DEVELOPMENT CENTER II	Program Number 000000307078	Program Type Child Care Center
Address 1831 LEE BLVD E. CLEVELAND OH 44112		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 05/12/2022	Begin Time 3:00 PM	End Time 3:45 PM
Summary of Findings			
No. Rules Verified 1	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment



### Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

#### Domain:10 Written Policies & Procedures

Rule: 5101:2-12-07 Written Program Policies and Procedures

Code: The program administrator is required to maintain and implement the parent handbook.

Allegation: Complainant alleged that the program did not follow it's policy regarding picking children up from the program.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator did not implement the policies and procedures detailed in Appendix B of this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule. Based on the information obtained during the investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 06/19/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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