Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
ALL AROUND CHILDREN	00000308741	Child Care Center			
Address		County			
7115 Woodland Ave Cleveland OH 44104		CUYAHOGA			

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint		Partial		Unannounced		
Reviewer(s) Kathryn Noftz Inspection Day		Begin Time		End Time		
07/23/2021 1:00 PM		PM	4:00 PM			
Reviewer(s) Kathryn Noftz Inspection Day		n Day	Begin Time		End Time	
07/28/2021 10:00 AM		0 AM	11:30 AM			
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	npliances	No. Serious Risl	<	No. Moderate Risk	No. Low Risk
4	3		0		1	3

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Infant	0 to < 12 months	3 to 13	Day 1		
Infant	0 to < 12 months	3 to 13	Day 2		
Pre-K	4 years to < 5 years	1 to 15	Day 1- Nap		
Pre-K	4 years to < 5 years	2 to 16	Day 2		
Preschool	3 years to < 4 years	1 to 13	Day 1- Nap		
Preschool	3 years to < 4 years	2 to 19	Day 2		
Schoolage	School-Age to < 11 years	2 to 22	Day 1		
Schoolage	School-Age to < 11 years	2 to 20	Day 2		
Toddler 2/3	18 months to < 30 months	2 to 15	Day 1- Nap		
Toddler 2/3	18 months to < 30 months	2 to 7	Day 2		



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Inadequate supervision. A child was not protected from harm resulting in an incident or injury.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 8 below:

- 1. Child(ren) were left unattended once.
- 2. Child(ren) were left unattended more than once.
- 3. Child(ren) left the group and were unattended.
- 4. Child care staff were using a baby monitor to supervise children.
- 5. Child care staff were using a walkie talkie to supervise children.
- 6. Child care staff were using mirrors to view children in another room.
- 7. Child care staff were using a video camera instead of physically being present in the room.
- 8. Other-Child was left unattended in the restroom resulting in an injury to the forehead.

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 10/22/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances	
No Additional Serious Risk Non-Compliances were observed during this inspection	
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Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to meet each child's basic and special needs.

Findings: During the inspection, it was determined that child care staff did not meet the basic needs of a child as noted in number(s) 1 below:

- 1. Assisting children with toileting;
- 2. Assisting children with hand washing;
- 3. Assisting children with basic hygiene;
- 4. Responding appropriately to a child in distress;
- 5. Assisting a child wiping his/her nose;
- 6. Washing a child's face;
- 7. Assisting a child in tying his/her shoes;
- 8. Assisting a child in changing his/her clothes when needed.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 10/22/2021

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program.

Findings: During the inspection, it was determined that a JFS 01299 "Incident/Injury Report" was not completed by child care staff for situation(s) 3 listed below:

- 1. A child became ill and required first aid or received an injury which required first aid treatment;
- 2. A child was transported for emergency medical care;
- 3. A child received a bump or blow to the head;



4. An unusual or unexpected incident which jeopardized the safety of a child or employee of a program.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 10/22/2021

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to notify the Department of a serious incident by submitting a JFS 01156 "Serious Incident Reporting for Child Care".

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 1 below:

- 1. A child received a bump or blow to the head that required first aid or medical attention.
- 2. An incident, injury or illness that required a child to be removed by the parent or emergency services from the program for medical treatment.
- 3. A usual or unexpected incident which jeopardizes the safety of a child or employee of the program.
- 4. An incident defined as a serious risk noncompliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
- 5. The program did not submit the report in the OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/22/2021