



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name THE PREMIER SCHOOL	Program Number 000000400163	Program Type Child Care Center
Address 1221 HILL RD PICKERINGTON OH 43147		County FAIRFIELD

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) TONYA COZART	Inspection Day 11/25/2019	Begin Time 12:40 PM	End Time 3:10 PM

Summary of Findings				
No. Rules Verified 6	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant Two	12 months to < 18 months	1 to 5	classroom-arrival
Infant One	0 to < 12 months	2 to 5	classroom-arrival
Toddler One	18 months to < 30 months	1 to 9	classroom-after naptime
Toddler Two	18 months to < 30 months	2 to 19	classroom-arrival-naptime-Toddler 1 and Toddler 2 groups combined
Preschool	3 years to < 4 years	1 to 13	classroom-arrival-naptime
Pre-K	4 years to < 5 years	1 to 17	classroom-arrival-naptime
Schoolage	School-Age to < 11 years	1 to 6	classroom-arrival



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The center is out of compliance with staff/child ratios.

Determination: Substantiated

Findings: During the inspection, a ratio of 1 child care staff member for 8 children was determined to have occurred for the toddler 1 group when the situation in number 15 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other: a second staff member was not present in the room after nap time in the toddler one classroom.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 02/07/2020

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to follow the cleaning schedule for equipment.

Allegation: The center is not clean.

Determination: Substantiated



Findings: During the inspection, it was determined that the program was not providing a clean and healthy environment, furniture, materials and equipment as required by Appendix A, as noted in number 2 below:

1. The changing table was not sanitized after each use.
2. The floors were not being cleaned. (tiled floors were observed dirty in the Pre-k and schoolage rooms)
3. The carpets were not vacuumed.
4. The food prep areas were not being cleaned and sanitized before and after food prep.
5. Toilet seat(s), handle(s) and toilet bowl(s) were not being cleaned when visibly soiled and sanitized.
6. The sinks were not clean.
7. Diaper receptacles were not being cleaned and sanitized.
8. Other [ ].

Furniture, materials and equipment must be maintained according to the cleaning and sanitizing schedule in Appendix A to this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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### Low Risk Non-Compliances

#### Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Indoor Space Requirements

Code: The program is required to have only the number of children in attendance that is allowed by the indoor floor space.

Findings: During the inspection, it was determined that 19 children were in attendance at one time in the toddler two classroom and the program's usable floor space allowed for 14 children in this space. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.