



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name A&B CHILD CARE AND LEARNING CENTER, LLC	Program Number 000000400610	Program Type Child Care Center
Address 4818 INDIANOLA AVE COLUMBUS OH 43214		County FRANKLIN

Inspection Information				
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) BEVERLY JAMES	Inspection Day 12/16/2020	Begin Time 11:00 AM	End Time 11:15 AM	
Reviewer(s) BEVERLY JAMES	Inspection Day 12/16/2020	Begin Time 2:30 PM	End Time 3:00 PM	
Reviewer(s) BEVERLY JAMES	Inspection Day 12/17/2020	Begin Time 2:00 PM	End Time 2:15 PM	
Summary of Findings				
No. Rules Verified 6	No. Rules with Non-compliances 4	No. Serious Risk 1	No. Moderate Risk 2	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
School Age	School-Age to < 11 years	0 to 3	12/16/20- Administrator not in room. She was in her office.
School Age	School-Age to < 11 years	1 to 4	12/17/20
Preschool	3 years to < 4 years	1 to 3	nap 12/16/20
Preschool	3 years to < 4 years	1 to 4	Nap 12/17/20
Toddler	18 months to < 30 months	1 to 4	nap 12/17/20
Toddler	18 months to < 30 months	1 to 4	nap 12/16/20



**Complaint Allegations**

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

**No Complaints were observed during this inspection.**

[Empty box for notes]

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**Summary of Additional Non-Compliances**

**Serious Risk Non-Compliances**

**Domain:00 License & Approvals**

Rule: 5101:2-12-03 Inspection Requirements

Code: The program administrator and owner are required to provide true and accurate information.

Findings: During the complaint inspection, it was determined that the program provided false information. The administrator was asked for all of the staff files which she gave to me to review. A staff file was provided for a staff member that was not reviewed during the annual inspection on 12/11/20. When questioned, the administrator informed me that she had not given me that file during the annual inspection. When asked who the file belonged to, the administrator said that it is for the staff member who was in the toddler classroom during the 12/11/20 annual inspection. Through staff interviews and document review, it was determined that the staff member in the classroom on the day of the annual inspection was not the staff member whose file was given to me. When asked who the teacher listed on the attendance sheet for the toddler classroom was, the administrator said that she did not have a file for her because she had only worked there for a week. It was determined at the conclusion of the investigation that the toddler teacher present on the day of the 12/11/20 annual inspection was the staff member who did not have a file, not the staff member whose file was given to me. The rule requires the program to provide accurate and truthful information to the Department. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 12/27/2020

**Moderate Risk Non-Compliances**

[Empty box for notes]



### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 1 below:

1. Child(ren) were left unattended once. (Administrator was in the office while the school age children were in the school age classroom)
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/21/2021

### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Equipment

Code: The program is required to refrain from using space heaters unless it has been approved by a fire official.

Findings: During the inspection, it was determined that a space heater which had not been approved by a fire official was in use in the area identified in number(s) 1 below:

1. The administrator's office. (During the annual inspection on 12/11/20, the administrator advised that the space heater was not being used and that it was moved from the other room because the cooler was leaking. The Licensing Specialist suggested that the space heater be removed from the premises.)
2. A classroom.
3. The break room.
4. Several classrooms.
5. The hallway.
6. The entry way.
7. Other [ ].

The use of this space heater must be discontinued until approval for its use has been obtained. Submit the program's corrective action plan, which includes written fire approval for use of this space heater or a written statement that the space heater is no longer being used at the program, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/21/2021



### Low Risk Non-Compliances

#### Domain:00 License & Approvals

Rule: 5101:2-12-02.2 Transitional Pandemic Requirements

Code: The program is required to ensure all administrators, employees, child care staff members and school-age children wear a face covering while indoors, unless not medically or developmentally appropriate.

Findings: During the inspection, it was determined that the program did not follow the requirements for wearing face coverings as noted in number(s) 1,2 below:

1. At least one administrator, child care staff member or employee did not wear a face covering while indoors and it was medically appropriate for the individual to wear a face covering on multiple occasions
2. At least one school-age child did not wear a face covering while indoors and it was medically and developmentally appropriate for the individual to wear a face covering.
3. At least one individual's face covering did not cover their nose and mouth.
4. At least one child under two years old wore a face covering.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/21/2021