



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name BALANCED FAMILY ACADEMY	Program Number 000000400726	Program Type Child Care Center
Address 5150 REED RD COLUMBUS OH 43220		County FRANKLIN

Inspection Information				
Inspection Type Complaint			Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) CRYSTAL LUSE		Inspection Day 02/02/2022	Begin Time 12:10 PM	End Time 12:45 PM
Reviewer(s) CRYSTAL LUSE		Inspection Day 02/17/2022	Begin Time 8:50 AM	End Time 8:55 AM
Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 1		No. Serious Risk 0	No. Moderate Risk 0
			No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Beavers	30 months to < 36 months	3 to 22	Lunch Time
Bunnies 2	12 months to < 18 months	2 to 10	
Bunnies 1	0 to < 12 months	2 to 7	
Kangaroos	18 months to < 30 months	3 to 12	
Monkeys	3 years to < 4 years	2 to 24	
Tigers	0 to < 12 months	2 to 7	



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:05 Health & Safety

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to identify and respond to communicable diseases.

Allegation: Complainant alleges that the program did not follow the instructions on the JFS08087 "Ohio Communicable Disease Chart" when responding to an illness.

Determination: Substantiated

Findings: During the inspection, it was determined the program did not meet the requirements for responding to a communicable disease as noted in number 1 below.

1. The program did not follow the instructions on the JFS 08087 "Ohio Communicable Disease Chart" (the program is only requiring children who have been exposed to COVID-19 to quarantine for 48 hours after exposure, but Columbus Public Health stated that people without symptoms can end quarantine after 5 full days and return to the Early Childhood Education (ECE) program if they are older than age 2 and able to consistently and correctly wear a mask while in the ECE program. For children and staff who are unable to consistently wear a mask when around others (including all children under 2 years of age) the safest option is to continue to quarantine for a full 10 days so it is expected that the facility follow that guidance).
2. The program did not report a communicable disease that is required to be reported to the local health department to ODJFS in OCLQS by the end of the next business day.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/18/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection