



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name MILESTONE LANE	Program Number 000000400748	Program Type Child Care Center
Address 201 N. GALENA RD. SUNBURY OH 43074		County DELAWARE

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) CRYSTAL LUSE	Inspection Day 09/01/2022	Begin Time 1:55 PM	End Time 3:30 PM
Summary of Findings			
No. Rules Verified 5	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant	0 to < 12 months	2 to 6	
Toddler	18 months to < 30 months	2 to 13	Nap Time
Early Toddlers	12 months to < 18 months	1 to 6	Nap Time
Preschool	3 years to < 4 years	1 to 6	Nap Time
PreK	4 years to < 5 years	1 to 6	Nap Time
Kindergarten Readiness	School-Age to < 11 years	1 to 9	Nap Time



### Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Complainant alleges that the child care staff members are not providing adequate supervision.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number 2 below:

1. Child(ren) were left unattended once.
2. Child(ren) were left unattended more than once (a staff member sits in the hallway between Preschool, PreK and School-age during nap time and walks between the rooms to check on children while the other teachers are on their lunch break. This leaves rooms unsupervised, in that there is not a teacher in the room with the children at all times).
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 10/02/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

### Low Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the center for a period of one year.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number 2 below:

1. No attendance record was being maintained.
2. The attendance record was not being consistently completed (Early Toddlers did not have all children marked in).
3. The original attendance documentation was not kept at the program for a period of one year.

Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/02/2022