



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details   |                                |                                   |
|---|--------------------------------|-----------------------------------|
| Program Name<br>Mary's Little Lamb Child Interactive Learning Academy | Program Number<br>000000400943 | Program Type<br>Child Care Center |
| Address<br>1800 Parsons Ave Columbus OH 43207                         | County<br>FRANKLIN             |                                   |

| Inspection Information       |                                     |                              |                             |                                  |
|------------------------------|-------------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint |                                     |                              | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Colleen Adkinson |                                     | Inspection Day<br>07/21/2022 | Begin Time<br>9:04 AM       | End Time<br>9:04 AM              |
| Reviewer(s) DIANE GRIGGS     |                                     | Inspection Day<br>07/21/2022 | Begin Time<br>9:04 AM       | End Time<br>11:32 AM             |
| Reviewer(s) Colleen Adkinson |                                     | Inspection Day<br>07/21/2022 | Begin Time<br>9:04 AM       | End Time<br>11:32 AM             |
| Summary of Findings          |                                     |                              |                             |                                  |
| No. Rules Verified<br>8      | No. Rules with Non-compliances<br>4 | No. Serious Risk<br>0        | No. Moderate Risk<br>3      | No. Low Risk<br>1                |

| Staff-Child Ratios at the Time of Inspection |                          |                |   |
|--|--------------------------|----------------|---|
| Group  | Age Group/Range          | Ratio Observed | Comment   |
| Infant                                       | 0 to < 12 months         | 2 to 11        |   |
| Toddler                                      | 18 months to < 30 months | 2 to 11        |   |
| Preschool                                    | 30 months to < 36 months | 2 to 21        | Classroom was mixed with older toddlers and therefore were over group size. Additionally, there were 21 children in the preschool classroom which was licensed for 19 children. |
| School Age                                   | School-Age to < 11 years | 0 to 17        | Teacher was taking half of the school age   |



|            |                          |         |   |
|------------|--------------------------|---------|---|
|            |                          |         | children downstairs and left them in the hallway while she went around a corner and into the preschool room when a teacher called her, leaving the children alone in the hallway. |
| School Age | School-Age to < 11 years | 2 to 31 | There were 31 school agers in the school age room which was licensed for 23 children.   |



### Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

**No Complaints were observed during this inspection.**

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

#### Moderate Risk Non-Compliances

##### Domain:00 License & Approvals

Rule: 5101:2-12-04 Building Department Inspection

Code: The program is required to refrain from using space that did not receive building approval and from caring for children in spaces not approved for that age group. The program is required to refrain from using a remodeled or modified space before obtaining building approval. The program is required to maintain building occupancy limitations.

Findings: During the inspection, it was determined the program was using space for child care in a manner that was not approved by the Ohio Department of Commerce or local certified building authority as noted in number(s) 6 below:

1. The [ ] room or space was not approved.
2. Children under school age were being cared for in a building only approved for school age.



3. The space had been modified and not yet re-inspected and approved.
4. The [ ] floor, which had not been approved by the building department for child care, was being used.
5. The building limitation had been exceeded. [ ] children were being cared for and the building had been approved for [ ] children.
6. The Preschool & School Age room(s) occupancy had been exceeded. 21 & 31 children were being cared for in this space that had been approved for 19 & 23 children.
7. Care was provided to [ ] children less than two and one-half years of age. This violated the program's building code limitation in that, [ ].

Submit the program's corrective action plan, which includes building approval for use of this space, a written statement that the building occupancy limitations are being maintained, or a written statement that it is no longer being used, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/08/2022

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 1 below:

1. Child(ren) were left unattended once.
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/08/2022

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 & 0 child care staff member(s) for 21 & 17 children was determined to have occurred for the older toddler/preschool & school age groups, respectively when the situation in number(s) 7 & 1 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.





5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [ ].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/08/2022

### Low Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.

Findings: During the inspection, group size limitations were not maintained for the group of older toddler/preschool as it was determined there were 21 children grouped together. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/08/2022