



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name PRIMROSE SCHOOL OF CANAL WINCHESTER	Program Number 000000401127	Program Type Child Care Center
Address 6375 WINCHESTER BLVD CANAL WINCHESTER OH 43110		County FRANKLIN

Inspection Information				
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) CRYSTAL LUSE	Inspection Day 07/01/2021	Begin Time 11:00 AM	End Time 11:40 AM	
Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Young Infant	0 to < 12 months	2 to 8	
Infant	0 to < 12 months	2 to 9	
Older Infant	12 months to < 18 months	2 to 11	
Toddler	18 months to < 30 months	2 to 12	
Early Preschool	30 months to < 36 months	3 to 12	
Explorers	School-Age to < 11 years	2 to 17	
Preschool Pathways	30 months to < 36 months	2 to 15	
Preschool 1	30 months to < 36 months	2 to 13	
Preschool 2	3 years to < 4 years	2 to 18	
PreK 1	4 years to < 5 years	2 to 18	
PreK 2	4 years to < 5 years	1 to 14	



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to provide a copy of the JFS 01299 "Incident/Injury Report For Child Care" to parents or the person picking up the child on the day of the incident.

Allegation: Complainant alleges that the program did not provide a copy of an incident report to the child's parent or the person picking up the child on the day of an injury.

Determination: Substantiated

Findings: During the inspection, it was determined that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report For Child Care" on the day of the incident, as required by the rule. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 09/02/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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