



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name ACADEMYONE CHILDCARE & PRESCHOOL	Program Number 000000401200	Program Type Child Care Center
Address 5893 PRESERVE BLVD NEW ALBANY OH 43054		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Darcie Schofield	Inspection Day 06/21/2022	Begin Time 10:30 AM	End Time 1:00 PM
Reviewer(s) CRYSTAL LUSE	Inspection Day 06/21/2022	Begin Time 10:30 AM	End Time 1:00 PM
Reviewer(s) CRYSTAL LUSE	Inspection Day 06/22/2022	Begin Time 8:40 AM	End Time 10:15 AM

Summary of Findings				
No. Rules Verified 13	No. Rules with Non-compliances 8	No. Serious Risk 1	No. Moderate Risk 2	No. Low Risk 5

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant A	0 to < 12 months	1 to 5	
Infant B	0 to < 12 months	2 to 10	
Infant C	12 months to < 18 months	1 to 6	
Two's	18 months to < 30 months	2 to 14	
Toddler	18 months to < 30 months	2 to 12	
Early Preschool	30 months to < 36 months	2 to 9	
Preschool	3 years to < 4 years	2 to 22	
PreK	3 years to < 4 years	2 to 18	
Kindergarten Prep	School-Age to < 11 years	2 to 25	



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Complainant alleges that a child care staff member used a prohibited discipline technique with a child.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number 1 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques (children have been pulled by the arm and jerked, roughly moved from an area and the child hit the wall, a staff member pulled a child's hair and a staff member slammed children down on their cots with force);
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/23/2022

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: Complainant alleges that children are not being properly supervised by child care staff members.

Determination: Substantiated



Findings: During the inspection, it was determined that children were not being properly supervised as noted in number 3 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once (staff members are on their cell phones when they are to be supervising children).
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: [].

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/23/2022

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Complainant alleges that the program is not following the state required staff to child ratios.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the Preschool group was 1 Child Care Staff Member for 23 children. Additionally, a ratio of 1 Child Care Staff Member for 24 children was determined for the Kindergarten Prep group. Other child care staff members also stated that their classroom does not follow the required staff to child ratios on many occasions.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/23/2022

Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Separation of Children Under 2 1/2 Years

Code: The program is required to separate children younger and older than 2 1/2 years of age.

Allegation: Complainant alleges that children over 2 1/2 were combined in a group with children under 2 1/2.

Determination: Substantiated



Findings: During the inspection, it was determined a group that included at least one child less than the age of two and one half years of age was not kept separate from groups of older children as noted in number 1 below:

- 1) The Infant B group, which included children less than two and one half years of age, were cared for in a space where a group of older children were receiving care (school-age children will join the group for short periods of time).
- 2) A barrier was not used to separate the space being used by the group of children less than two and one half years of age from space being used for groups of children two and one half years and older.
- 3) The barrier separating the groups was not at least 36 inches in height.
- 4) The barrier separating the groups was not continuous.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/23/2022

Domain:05 Health & Safety

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to identify and respond to communicable diseases.

Allegation: Complainant alleges that the program did not report a communicable disease according to the rule requirements.

Determination: Substantiated

Findings: During the inspection, it was determined the program did not meet the requirements for responding to a communicable disease as noted in number 2 below.

1. The program did not follow the instructions on the JFS 08087 "Ohio Communicable Disease Chart".
2. The program did not report a communicable disease that is required to be reported to the local health department to ODJFS in OCLQS by the end of the next business day (no reports were submitted for multiple positive COVID cases).

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/23/2022

Domain:05 Health & Safety

Rule: 5101:2-12-22 Meal and Snack Requirements

Code: The program is required to provide meals and snacks as outlined in rule.

Allegation: Complainant alleges that children were not served meals in intervals as required by rule.

Determination: Substantiated

Findings: During the inspection, it was determined the program did not provide the following required meal(s) and/or snack(s) for the program's hours of operation, as noted in number 2 below:

1. One meal and one snack.



2. One meal and two snacks or two meals and one snack (the meal was not provided to children in a 4 hour interval, as required by rule).
3. Breakfast, two meals and two snacks.
4. One snack.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/23/2022

Domain:06 Program Information

Rule: 5101:2-12-14 Transportation and Field Trip Procedures

Code: The program is required to have staff trained in CPR, First Aid, and Communicable Diseases on all trips.

Allegation: Complainant alleges that the driver was not trained in First Aid, CPR and/or Communicable Disease.

Determination: Substantiated

Findings: During the inspection, it was determined that a person trained in cardiopulmonary resuscitation (CPR), first aid and management of communicable disease, had not been present for number 2 below as required by the rule:

1. In the vehicle for routine trips;
2. In the vehicle for field trips;
3. At the destination on all field trips.

Secure current training for the area needed or restructure the staff who are currently trained on the vehicle during routine trips and field trips. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/23/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program is required to notify their local public children services agency of any suspicion of abuse or neglect against a child.

Findings: During the inspection, it was determined that the program failed to immediately notify their local public children services agency of suspicions that a child had been abused or neglected. Provide staff training. Submit the program's corrective action plan, which includes a description of action taken to assure that all staff are knowledgeable of their responsibilities, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.



Corrective Action Plan Due: 06/28/2022

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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