



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|--|--------------------------------|-----------------------------------|
| Program Name LA PETITE ACADEMY | Program Number 000000402816 | Program Type Child Care Center |
| Address 4426 VALLEY QUAIL BLVD S WESTERVILLE OH 43081 | | County FRANKLIN |

| Inspection Information | | | |
|------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) CRYSTAL LUSE | Inspection Day 09/09/2022 | Begin Time 1:20 PM | End Time 2:30 PM |

| Summary of Findings | | | | |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified 5 | No. Rules with Non-compliances 4 | No. Serious Risk 0 | No. Moderate Risk 1 | No. Low Risk 3 |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|--------------------------|----------------|----------|
| Group | Age Group/Range | Ratio Observed | Comment |
| Infant | 0 to < 12 months | 2 to 7 | |
| Toddler | 18 months to < 30 months | 1 to 5 | |
| Twos | 18 months to < 30 months | 1 to 9 | Nap Time |
| Preschool | 3 years to < 4 years | 1 to 15 | Nap Time |



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Complainant alleges that a child care staff member had used the inappropriate techniques when managing behavior in children.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in numbers 1, 8 & 10 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques (lifted children by the wrist on one arm to move them);
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children (told the children in Twos that if they're going to be a cry baby, they can go to the baby room);
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families; (called children in Twos "cry babies")
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 10/09/2022

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: Complainant alleges that a child care staff member is not providing adequate supervision.

Determination: Substantiated



Findings: During the inspection, it was determined that children were not being properly supervised as noted in numbers 1 & 2 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play (staff were on their cell phones).
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play (staff were on their cell phones).
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: [].

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program’s corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/09/2022

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to provide a copy of the JFS 01299 "Incident/Injury Report For Child Care" to parents or the person picking up the child on the day of the incident.

Allegation: Complainant alleges that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report" on the day of the incident.

Determination: Substantiated

Findings: During the inspection, it was determined that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report For Child Care" on the day of the incident, as required by the rule. Submit the program’s corrective action plan to the Department to verify compliance with the requirements of the rule.

Risk Level: Low

Corrective Action Plan Due: 10/09/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to retain completed JFS 01299 "Incident/Injury Report For Child Care" on file for at least one year.

Findings: In review of the program's records, it was determined that completed JFS 01299 "Incident/Injury Report For Child Care" forms were not being kept on file at the program for at least one year, as required. Submit the program's corrective action plan, which includes a statement that all JFS 01299 forms will be maintained on file at the program for a minimum of one year, to the Department to verify compliance with the requirements of the rule.

Corrective Action Plan Due: 10/09/2022