



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME CHILDREN'S CENTERS INC	Program Number 000000403232	Program Type Child Care Center
Address 145 N TRIMBLE RD MANSFIELD OH 44906		County RICHLAND

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) MATTHEW PIGNATO	Inspection Day 04/29/2022	Begin Time 10:10 AM	End Time 12:30 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant 1	0 to < 12 months	2 to 5	1st
Infant 2	0 to < 12 months	2 to 6	1st
Toddler 2	12 months to < 18 months	1 to 6	1st
Early Preschool	30 months to < 36 months	2 to 14	1st
Toddler	18 months to < 30 months	2 to 9	1st
Pre-K	5 years to < Kindergarten	1 to 13	1st
Preschool	3 years to < 4 years	2 to 13	1st



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Program not meeting basic needs of children needing help toileting.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number 8 below:

1. Child(ren) were left unattended once.
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other: Children's basic needs were not met when staff were not attentive to children's needs and left children in pull-ups for extended lengths of time and left a child in dirty underwear that resulted in the child requiring medical care.

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/01/2022

#### Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Diapering and Toilet Training

Code: The program staff is required to change wet or soiled diapers immediately.

Allegation: Diapers are not checked and changed when needed.

Determination: Substantiated

Findings: During the inspection, it was determined that a child's basic diapering needs were not being met in number 2 below:

1. Diapers were not checked and immediately changed when needed;
2. Diapers not checked regularly;
3. Diapers not changed when found to be wet or soiled;
4. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.



Risk Level: Low

Corrective Action Plan Due: 06/01/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

[Redacted area]

[Redacted area]

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

[Redacted area]

[Redacted area]

#### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

[Redacted area]

[Redacted area]



Department of Education  
Department of Job and Family Services

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