



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KINDERCARE LEARNING CENTER #1689	Program Number 000000406586	Program Type Child Care Center
Address 1255 COUNTY LINE ROAD WESTERVILLE OH 43081		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) AMY HILLARD	Inspection Day 05/19/2022	Begin Time 12:30 PM	End Time 1:30 PM
Summary of Findings			
No. Rules Verified 3	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
PreK	4 years to < 5 years	1 to 24	Nap
Schoolage	School-Age to < 11 years	2 to 8	
Preschool	3 years to < 4 years	1 to 10	Nap
Toddler A	18 months to < 30 months	1 to 11	Nap
Infant A	0 to < 12 months	2 to 9	
Discovery PS	30 months to < 36 months	1 to 4	Nap
Infant B	12 months to < 18 months	1 to 6	



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to provide a copy of the JFS 01299 "Incident/Injury Report For Child Care" to parents or the person picking up the child on the day of the incident.

Allegation: The complainant alleged that an incident was not provided for injuries that occurred while a child was at the program.

Determination: Substantiated

Findings: During the inspection, it was determined that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report For Child Care" on the day of the incident, as required by the rule (staff reported that an incident report was provided the next day after the family asked questions about marks on the child). Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance and submit written response.

Risk Level: Low

Corrective Action Plan Due: 06/19/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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