# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
ECE AND FAMILY CENTER - CDC HEAD	00000408866	Child Care Center				
START						
Address	County					
2879 JOHNSTOWN ROAD COLUMBUS OH 43	FRANKLIN					

Inspection Information								
Inspection Type				Inspection Scope		Inspection Notice		
Complaint			Partial		Unannounced			
Reviewer(s) AMY HILLARD		Inspection Day		Begin Time		End Time		
12		12/09/2021		9:30 AM		10:30 AM		
Summary of Findings								
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk		No. Moderate Risk	No. Low Risk		
3	2		2		0	0		

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
204	3 years to < 4 years	3 to 14				
205	3 years to < 4 years	4 to 12				
302	3 years to < 4 years	3 to 16				
303	3 years to < 4 years	3 to 10				
402	3 years to < 4 years	3 to 9				
403	3 years to < 4 years	3 to 8				
500	3 years to < 4 years	2 to 9				
501	3 years to < 4 years	3 to 12				



## **Complaint Allegations**

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff are not permitted to leave children unattended.

Allegation: The complainant alleged that a child was unattended outside of the program.

**Determination**: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number(s) 1 below:

- 1. Child(ren) left unattended outside the facility building. (The program self-reported that a child left the building unattended and was found in the parking lot)
- 2. Child(ren) left unattended outside the facility building more than once.
- 3. Child(ren) left unattended off the program's premises.
- 4. Child(ren) left unattended during a swimming activity.
- 5. Child(ren) left unattended in a vehicle.
- 6. Child(ren) left unattended inside the building and no adults were present in the building.
- 7. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 02/08/2022

## **Summary of Additional Non-Compliances**

### **Serious Risk Non-Compliances**

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Findings: During the inspection, it was determined that a Child Care Staff Member had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 02/08/2022