



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details  |                                |                                   |
|--|--------------------------------|-----------------------------------|
| Program Name<br>KERSTEN'S KORNER NURSERY SCHOOL        | Program Number<br>000000500737 | Program Type<br>Child Care Center |
| Address<br>11969 W STATE ROUTE 105 OAK HARBOR OH 43449 |                                | County<br>OTTAWA                  |

| Inspection Information       |                              |                             |                                  |
|------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint |                              | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Maribeth Tercha  | Inspection Day<br>05/09/2022 | Begin Time<br>10:00 AM      | End Time<br>11:30 AM             |

| Summary of Findings     |                                     |                       |                        |                   |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified<br>2 | No. Rules with Non-compliances<br>1 | No. Serious Risk<br>0 | No. Moderate Risk<br>1 | No. Low Risk<br>0 |

| Staff-Child Ratios at the Time of Inspection |                      |                |         |
|--|----------------------|----------------|---------|
| Group  | Age Group/Range      | Ratio Observed | Comment |
| Preschool 4-5 years old                      | 4 years to < 5 years | 1 to 10        |         |
| Preschool 4-5 years old                      | 4 years to < 5 years | 1 to 9         |         |
| Preschool 3-4 years old                      | 3 years to < 4 years | 1 to 9         |         |
| Preschool 3-4 years old                      | 3 years to < 4 years | 1 to 8         |         |



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to have a second employee present, and used based on the qualifications they meet, when seven or more children are present.

Allegation: Complainant alleges that program is out of ratio

Determination: Substantiated

Findings: During the inspection, it was determined that the program did not meet the rule requirement as noted in number 1 below:

1. The program did not have a second employee or Child Care Staff Member present when required; based on interviews with staff program has been out of ratio multiple times.
2. The program was using a second Child Care Staff Member who was not able to meet this criteria as defined in the rule.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/18/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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