



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details  |                              |                                   |
|--|------------------------------|-----------------------------------|
| Program Name<br>Kidz Kingdom Child Care & Learning Center    | Program Number<br>2180016887 | Program Type<br>Child Care Center |
| Address<br>5065 N. Abbe Rd, Ste 5 Sheffield Village OH 44035 |                              | County<br>LORAIN                  |

| Inspection Information       |                                     |                             |                                  |
|------------------------------|-------------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint |                                     | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) BRAD REHKER      | Inspection Day<br>04/29/2021        | Begin Time<br>10:30 AM      | End Time<br>11:15 AM             |
| Summary of Findings          |                                     |                             |                                  |
| No. Rules Verified<br>6      | No. Rules with Non-compliances<br>5 | No. Serious Risk<br>0       | No. Moderate Risk<br>1           |
|                              |                                     | No. Low Risk<br>5           |                                  |

| Staff-Child Ratios at the Time of Inspection |                 |                |  |
|--|-----------------|----------------|--|
| Group  | Age Group/Range | Ratio Observed | Comment  |
| Mixed age group                              | Mixed Age Group | 1 to 12        | All age groups combined - infants, toddlers, preschool, school age |



### Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe.

Allegation: It has been alleged that the program is not properly supervising children.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe as noted in number(s) 2 below:

1. Verbal argument involving adults;
2. Staff member(s) allow child(ren) to do something unsafe - older children playing rough with younger children in combined group; older children lifting and carrying infants toys across play area.
3. Staff member(s) doing something unsafe;
4. Other [ ].

While the program did not protect the child(ren) from an unsafe situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/29/2021

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to meet each child's basic and special needs.

Allegation: It has been alleged that the program is not properly supervising children.

Determination: Substantiated

Findings: During the inspection, it was determined that child care staff did not meet the basic needs of a child as noted in number(s) 4,5 below:

1. Assisting children with toileting;
2. Assisting children with hand washing;
3. Assisting children with basic hygiene;
4. Responding appropriately to a child in distress;
5. Assisting a child wiping his/her nose;
6. Washing a child's face;
7. Assisting a child in tying his/her shoes;
8. Assisting a child in changing his/her clothes when needed.



Submit the program's corrective action plan to the Department to verify compliance with the requirements of the rule.

Risk Level: Low

Corrective Action Plan Due: 05/29/2021

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: It has been alleged that the program is not following ratio requirements.

Determination: Substantiated

Findings: During the inspection, a ratio of 1 child care staff member(s) for 12 children was determined to have occurred for the mixed age group including infants when the situation in number(s) 15 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other - groups are combined and out of ratio on regular occasion per complaint investigation

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

#### Domain:03 Postings & Equipment

Rule: 5101:2-12-17 Daily Schedule

Code: The program is required to have a balance of activities daily.



**Allegation:** It has been alleged that the program is not providing activities to promote the children's physical, social-emotional, cognitive and language development.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that the mixed age group classroom(s) did not have a well-balanced program as noted in number(s) 2,3 below:

1. The classroom(s) did not did provide opportunities for a balance of quiet and active play;
2. The classroom(s) did not provide activities to promote the children's physical, social-emotional, cognitive and language development;
3. The classroom(s) did not provide opportunities for child initiated activities.

Submit the program's corrective action plan to verify compliance with the requirements of the rule.

Risk Level: Low

Corrective Action Plan Due: 05/29/2021

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

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#### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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### Low Risk Non-Compliances

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined that children were not protected from the following item(s) or condition(s) which may threaten their health, safety, or well-being as noted in number(s) 9 below:

1. Open pull cords that are not closed loop.
2. Telephone cords.
3. Electrical/extension cords attached to an object that would not likely result in a severe injury if pulled.
4. Stacked chairs.
5. Employee(s) purse(s).
6. Diaper bags.
7. Television not securely anchored.
8. Small or lightweight pieces of shelving units are not securely anchored to the wall.
9. Smoke detector needing batteries replaced.
10. Staff member stepped over a barrier/gate while holding a child.
11. Emergency exits were blocked by the following classroom furniture: [ ].
12. Other [ ].

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/29/2021

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Handwashing Requirements

Code: The program staff is required to wash their hands in a sink designated for handwashing. The handwashing sink may not be used for meal preparation.

Findings: During the inspection, it was determined that at least one staff member washed his or her hands in a sink that is used for meal preparation or clean-up or is near the food serving area. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/29/2021