



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Solon Creative Playrooms Montessori and Child Care	Program Number 2180017421	Program Type Child Care Center
Address 32800 Solon Road Solon OH 44139		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Sara Davis	Inspection Day 07/12/2022	Begin Time 9:00 AM	End Time 11:30 AM
Summary of Findings			
No. Rules Verified 11	No. Rules with Non-compliances 6	No. Serious Risk 0	No. Moderate Risk 2
		No. Low Risk 4	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	2 to 7	
Toddlers	18 months to < 30 months	1 to 8	
Toddlers	18 months to < 30 months	1 to 10	
Preschool	3 years to < 4 years	2 to 20	Preschool, Pre-K, School Age Combined
Preschool	18 months to < 30 months	2 to 19	Toddler, Preschool, Pre-K, School Age Combined
Preschool	18 months to < 30 months	1 to 9	Toddler and Preschool Combined
Montessori	3 years to < 4 years	1 to 8	
Montessori	3 years to < 4 years	1 to 10	
Pre-K	3 years to < 4 years	1 to 13	Preschool and Pre-K Combined
Pre-K	3 years to < 4 years	1 to 14	Preschool and Pre-K Combined
School Age	School-Age to < 11 years	1 to 13	



### Complaint Allegations

*If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.*

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Caller alleged that the program is not following required staff to child ratio.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for the same group and different groups on multiple occasions, as noted below:

The ratio determined for the Toddler group was 1 Child Care Staff Member(s) for 8 children and 1 Child Care Staff Member(s) for 10 children.

The ratio determined for the Preschool group was 2 Child Care Staff Member(s) for 19 children and 1 Child Care Staff Member(s) for 9 children containing a Toddler under 2.5 years of age.

The ratio determined for the Pre-K group was 1 Child Care Staff Member(s) for 13 children and 1 Child Care Staff Member(s) for 14 children with a child 3 years of age.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 08/12/2022

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program may combine all age groups when there are twelve or fewer children in the center.

Allegation: Caller alleged children under and over 2.5 years of age were grouped together and there were more than 12 children in the center.

Determination: Substantiated

Findings: During the inspection, it was determined groups which included children less than two and one half years were combined with groups of children two and one half years and older and there were more than 12 children in the center.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 08/12/2022

#### Domain:04 Indoor/Outdoor Space



Rule: 5101:2-12-17 Daily Outdoor Play

Code: The program is required to provide daily outdoor play for all children.

Allegation: Caller alleged that all Toddler, Preschool and School Age children are not provided with regular outdoor play.

Determination: Substantiated

Findings: During the inspection, it was determined that daily outdoor play was not provided for the Infant, Preschool and Pre-K / School Age groups. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 08/12/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

##### Domain:07 Diapering & Infant Care

Rule: 5101:2-12-20 Cribs

Code: The program staff is required to remove any items listed in rule that are a potential suffocation risk from cribs.

Findings: During the inspection, it was determined that a child had been placed in a crib with an object that created a potential strangulation or suffocation risk, as indicated in number(s) 1,11 below:

1. Bib
2. Pacifier clip/ribbon
3. Teething jewelry
4. Blanket for infant under twelve months old
5. Pillow
6. Boppy
7. Bumper pad
8. Clothing stored in the crib



9. Diaper bag
10. Object or toy strung over the crib in which a child can pull himself up
11. Stuffed animal that is large/soft enough to conform to the shape of the child's face
12. Other [ ]

The rule prohibits any item which obstructs child-care staff's visibility or poses a risk of strangulation or suffocation from being placed on or in a crib. Remove the item(s) immediately. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/12/2022

### Low Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in number(s) 5 below:

1. There was no method in place;
2. The method did not include each child's name;
3. The method did not include each child's date of birth;
4. The tracking method did not remain with the group at all times;
5. The tracking method was not updated throughout the day as children entered or left the group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/12/2022

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined that children were not protected from the following item(s) or condition(s) which may threaten their health, safety, or well-being as noted in number(s) 12 below:

1. Open pull cords that are not closed loop.
2. Telephone cords.
3. Electrical/extension cords attached to an object that would not likely result in a severe injury if pulled.
4. Stacked chairs.





5. Employee(s) purse(s).
6. Diaper bags.
7. Television not securely anchored.
8. Small or lightweight pieces of shelving units are not securely anchored to the wall.
9. Smoke detector needing batteries replaced.
10. Staff member stepped over a barrier/gate while holding a child.
11. Emergency exits were blocked by the following classroom furniture: [ ].
12. Other; Covered Coffee Cup within child's reach.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/12/2022