

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
Tiny Town Childcare and Learning Center	2180018387	Child Care Center			
Elyria LLC					
Address		County			
206 Cleveland Street Elyria OH 44035		LORAIN			

Inspection Information							
Inspection Type			Inspection Scope		Inspection Notice		
Complaint				Partial		Unannounced	
Reviewer(s) Brittani Aloi Inspection		n Day	Begii	n Time	End Time		
		02/10/20	22	11:20	MA 0	1:00 PM	
Summary of Findings							
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk		No. Moderate Risk	No. Low Risk	
9	3		0		0	3	

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Infants	0 to < 12 months	1 to 5				
Toddlers	18 months to < 30 months	2 to 7				
Preschool	3 years to < 4 years	2 to 15				



## **Complaint Allegations**

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:10 Written Policies & Procedures			
Rule: 5101:2-12-07 Written Program Policies and Procedures  Code: The program administrator is required to maintain and implement the parent handbook.			
Code. The program administrator is required to maintain and implement the parent nandbook.			
Allegation: The program did not follow their policy on social media.			
<u>Determination</u> : Substantiated			
Findings: During the inspection, it was determined the administrator was not responsible for creating or maintaining or did not implement the policies and procedures detailed in Appendix B of this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.			
Risk Level: Low			
Corrective Action Plan Due: 03/17/2022			
Summary of Additional Non-Compliances			
Serious Risk Non-Compliances			
No Additional Serious Risk Non-Compliances were observed during this inspection			
Moderate Risk Non-Compliances			
No Additional Moderate Risk Non-Compliances were observed during this inspection			



#### **Low Risk Non-Compliances**

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined that children were not protected from the following item(s) or condition(s) which may threaten their health, safety, or well-being as noted in number(s) 12 below:

- 1. Open pull cords that are not closed loop.
- 2. Telephone cords.
- 3. Electrical/extension cords attached to an object that would not likely result in a severe injury if pulled.
- 4. Stacked chairs.
- 5. Employee(s) purse(s).
- 6. Diaper bags.
- 7. Television not securely anchored.
- 8. Small or lightweight pieces of shelving units are not securely anchored to the wall.
- 9. Smoke detector needing batteries replaced.
- 10. Staff member stepped over a barrier/gate while holding a child.
- 11. Emergency exits were blocked by the following classroom furniture: [ ].
- 12. Other-chipping tiles in Infant play area. .

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/17/2022

### Domain:07 Diapering & Infant Care

Rule: 5101:2-12-20 Cribs

Code: The program is required to provide a safe and sufficient barrier to separate the play and sleeping space.

Findings: During the inspection, it was determined that the barrier between the play and sleeping space did not meet the requirements as noted in number(s) 1 below:

- 1. No barrier had been provided
- 2. The barrier did not prevent the infants from entering the sleeping area.
- 3. The barrier was not safe.
- 4. The barrier was not sturdy.
- 5. The barrier impaired staff's ability to see and hear all sleeping infants in their cribs.
- 6. The barrier was inadequate.
- 7. Other [ ].



Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 03/17/2022