Department of Education
Department of Job and Family Services

Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Tattle Tales Child Care	Program Number 2190020449	Program Type FCC - Type A Home
Address 4155 wayne ridge rd Zanesville OH 43701		County MUSKINGUM

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Angie Smith	Inspection Day 09/12/2022	Begin Time 1:03 PM	End Time 2:13 PM

Summary of Findings				
No. Rules Verified 11	No. Rules with Non-compliances 9	No. Serious Risk 0	No. Moderate Risk 5	No. Low Risk 13

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Stephanie Reed	Mixed Age Group	1 to 10	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Allegations were substantiated during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-18 Group Size and Ratios
Code: The program is required to follow group size requirements.

Findings: During the inspection, it was determined 10 children with 3 under two years of age were in the care of one child care staff member which resulted in more than six children. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-19 Supervision
Code: The program is required to supervise children.

Findings: During the inspection, it was determined that children were left not within sight or hearing in that children were in a very dark room with a "sound" machine on very loudly, children could not be seen or heard by county workers and the child care staff member was asked to make enough light so that children could be seen before entering the room the children were napping in. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 07 Diapering & Infant Care

Rule: 5101:2-13-20 Crib and Playpen Requirements
Code: The program is required to refrain from placing blankets in cribs with children under 12 months of age and using bumper pads.

Findings: During the inspection, it was determined that an infant, under 12 months of age, was placed in a "bouncy" seat for sleeping with a blanket which created a hazard. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 07 Diapering & Infant Care

Rule: 5101:2-13-20 Crib and Playpen Requirements
Code: The program staff is required to place infants in a crib or playpen to sleep unless a JFS 01235 "Sleep Position Waiver Statement for Child Care" is on file.

Findings: During the inspection, county workers observed an infant sleeping in equipment other than their crib or playpen, infant was placed in a "bouncy" seat and did not have written permission from a physician on file. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 09 Children's Files

Rule: 5101:2-13-25 Medication Requirements

Code: The program is required to store medication out of the reach of children.

Findings: During the inspection, it was determined medication was in the reach of children. The medication was in the office area, outside the bathroom door that the children use. There was a shelfing unit with children's prescription medications in an open container. All seven prescriptions were within the children's reach. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Low Risk Non-Compliances

Domain: 00 License & Approvals

Rule: 5101:2-13-03 Inspection Requirements
Code: The program staff is required to cooperate with inspections and complaint investigations.

Findings: During the inspection, it was determined that program staff did not cooperate with the inspection or complaint investigation, as required, in that the child care staff member would not answer questions when asked by county workers and the child care provider was telling the child care staff member via cell phone video chat to not speak or answer questions to the county workers. The child care provider was also through this cell phone video chat, telling county staff to "leave and get out". The child care provider was not present but had the child care staff member turn the cell phone video chat towards the county workers so that she could see them and used inappropriate language to the county workers and yelling for them to "leave" the premises. The child care provider arrived to the home and continued to yell and using profanity towards the county workers and telling them to "leave". Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-20 Sleep and Nap Requirements
Code: The program is required to provide sufficient lighting in the area used for resting, napping, and sleeping.

Findings: During the inspection, it was determined that the area used when children rest, nap or sleep was not lighted sufficiently to allow child care staff visual supervision of the children at all times. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-20 Sleep and Nap Requirements
Code: The program is required to have clear path to each resting child.

Findings: During the inspections, it was determined that the placement of children's sleeping equipment in the nap area did not allow for a clear pathway, in that a toddler was observed by county workers sleeping on a cot with a plastic snap together enclosed play yard around the child. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-20 Sleep and Nap Requirements
Code: The program is required to provide a quiet activity to children who do not sleep.

Findings: During the inspection, it was determined that a child who had not fallen asleep after an appropriate length of time was not provided with an opportunity to engage in quiet activities, in that there were two children observed not asleep on and off of their cots in a very dark room where the other children were sleeping. Submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-20 Sleep and Nap Requirements
Code: The program is required to provide a quiet space to rest.

Findings: During the inspection, it was determined that a quiet space was not provided, as required by this rule, for children who want to rest, nap or sleep, in that a "sound" machine being used was extremely loud, in that county workers could not hear each other talk outside the room. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-19 Supervision
Code: The program staff is required to protect children from inappropriate language, conversation, behavior, and media.

Findings: During the inspection, it was determined that children were exposed to the inappropriate item in number 1 below by the provider:

1. Language; Provider was using profanity while yelling at county workers.
2. Conversation;
3. Behavior;
4. Video;
5. Music;
6. Movie.
7. Other [ ]

Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-18 Attendance
Code: The program is required to have attendance records with the required information.

Findings: During the inspection, it was determined that the attendance records did not include the required information listed in numbers 1-5 below: There were two children present in care that were not on the attendance record.

1. The name of the child;
2. The birth date of the child;
3. The assigned group for the child;
4. The child's weekly schedule;
5. The time (hours and minutes) of each child's arrival and departure to the program, including transportation by the program.

The missing information must be added to the form used to maintain attendance records. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-18 Attendance
Code: The program is required to maintain attendance records.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number 2 below:

1. No attendance record was being maintained.
2. The attendance record was not being consistently completed. There were two children in care that were not on the attendance record and one child that was not signed in.
3. The original attendance documentation was not kept at the program for a period of one year.

Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 07 Diapering & Infant Care

Rule: 5101:2-13-20 Crib and Playpen Requirements
Code: The program is required to remove objects from cribs/playpens that could block the child.

Findings: During the inspection, it was determined that a child had been placed in a "bouncy" seat for sleeping with the following number 4 below which could obstruct a provider or child care staff member's view of the infant:

1. Busy box or other toy attached to the side of the crib or playpen.
2. A blanket hanging over the side of the crib or playpen.
3. Stuffed animal that is not large/soft enough that it could conform to the shape of the child's face.
4. Other, a bottle.

Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 08 Staff Files

Rule: 5101:2-13-07 Provider Responsibilities
Code: The program is required to protect children from harm from individuals present at the program.

Findings: It was determined that the following individual, the Provider, created a hostile environment in the presence of children, in that the provider was on a video chat phone call with her staff member yelling, using profanity and telling the staff member to make the county workers leave. The provider also returned from her absence and continued to yell and use profanity to the county workers in front of the children. Submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 09 Children's Files

Rule: 5101:2-13-25 Medication Requirements
Code: The program is required to store topical products and medical foods out of the reach of children.

Findings: During the inspection, it was determined that topical products were in the reach of children. These topical products were sun screens, diaper creams and A&D ointment that were kept on a low shelf in the office outside the bathroom that children occupy. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 10/15/2022

Domain: 09 Children's Files

Rule: 5101:2-13-15 Child Medical and Enrollment Records
Code: The program is required to have all children's records available.

Findings: During the inspection, it was determined that children's records had not been available to the Department, in that the child care staff member stated that she didn't know where the children's files were. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/15/2022

Domain: 09 Children's Files

Rule: 5101:2-13-15 Child Medical and Enrollment Records
Code: The program is required to have emergency transportation records accessible.

Findings: During the inspection, it was determined that current copies of the completed documents as noted in the following numbers 1 & 2 below were not easily and quickly accessible to be removed from the program if there is an emergency that requires the children to be moved to another location: The child care staff member stated that she did not know where the children's files were located.

1. JFS 01234 "Child Enrollment and Health Information for Child Care";
2. JFS 01236 "Child Medical/Physical Care Plan".

Submit the program's corrective action plan to verify compliance with the requirement of this rule.

Corrective Action Plan Due: 10/15/2022