



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Pierce Street Center	Program Number 2200023422	Program Type Child Care Center
Address 1215 Pierce St. Sandusky OH 44870		County ERIE

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) MARY WOODLAND	Inspection Day 06/21/2021	Begin Time 9:45 AM	End Time 10:50 AM
Reviewer(s) MARY WOODLAND	Inspection Day 06/30/2021	Begin Time 9:04 AM	End Time 9:29 AM

Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Room 1	3 years to < 4 years	2 to 10	At Arrival
Room 2	4 years to < 5 years	2 to 9	At Arrival



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:08 Staff Files

Rule: 5101:2-12-07 Administrator Responsibilities/Requirements  
Code: The program administrator is required to maintain the parent handbook.

Allegation: The allegation involves not following written policies regarding the disenrollment of a child.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator was not responsible for creating, maintaining or implementing the policies and procedures detailed in Appendix B of this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Please submit a statement verifying compliance.

Risk Level: Low

Corrective Action Plan Due: 07/30/2021

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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