

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details			
Program Name	Program Number	Program Type	
Noah's Ark Child Care Academy II	2210024819	Child Care Center	
Address		County	
567 E 200th St. Euclid OH 44119		CUYAHOGA	

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint			Partial		Unannounced	
Reviewer(s) Kathryn Noftz		Inspection	n Day	Begin Time		End Time
		12/28/20	21	10:15 AM		11:50 AM
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	(	No. Moderate Risk	No. Low Risk
6	2		0		0	2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant 1/2	1/2 0 to < 12 months		
Toddler 1/2	18 months to < 30 months	1 to 6	
Preschool 1/2	3 years to < 4 years	1 to 8	
Preschool 3	3 years to < 4 years	1 to 10	Preschool/School-
			age combined



### **Complaint Allegations**

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program staff used in ratio are to refrain from other duties that would not allow them to provide appropriate care and supervision of the children in their group.

Allegation: A child care staff member was engaged in other duties while in the classroom.

Determination: Substantiated

Findings: During the inspection, it was determined that Child Care Staff Members who were used in the staff/child ratio were engaged in other duties such as noted in number(s) 5 below and, therefore, were unable to provide appropriate care and supervision to the children:

- 1. Cooking;
- 2. Cleaning that interferes with supervision;
- 3. Paperwork;
- 4. Talking on the phone for extended time;
- 5. Engaging in a conversation/interaction with a parent for an extended period of time;
- 6. Other [ ].

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 02/23/2022

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: Inadequate supervision. A child was not protected from harm resulting in an incident or injury.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised as noted in number(s) 1,4 below:

- 1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
- 2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
- 3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
- 4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
- 5. Other: [ ].



Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times.
Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to
the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 02/23/2022

## **Summary of Additional Non-Compliances**

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Serious Risk Non-Compliances				
No Additional Serious Risk Non-Compliances were observed during this inspection				
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Moderate Risk Non-Compliances				
No Additional Moderate Risk Non-Compliances were observed during this inspection				
Low Risk Non-Compliances				
No Low Additional Risk Non-Compliances were observed during this inspection				



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