

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
Bless 2 Teach Enrichment Center	2210024831	Child Care Center			
Address		County			
8410 Cedar Ave Cleveland OH 44103		CUYAHOGA			

Inspection Information							
Inspection Type			Inspection Scope		Inspection Notice		
Complaint		Partial		Unannounced			
Reviewer(s) Brittani Aloi Ins		Inspection	n Day	Begin Time		End Time	
10/05/		10/05/20	21	9:30 AM		11:00 AM	
Summary of Findings							
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Risk		<b>(</b>	No. Moderate Risk	No. Low Risk	
4	4		0		2	2	

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
Preschool	30 months to < 36 months	2 to 3		



## **Complaint Allegations**

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: A child was unsupervised and permitted to possess children's gummy vitamins.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 8 below:

- 1. Child(ren) were left unattended once.
- 2. Child(ren) were left unattended more than once.
- 3. Child(ren) left the group and were unattended.
- 4. Child care staff were using a baby monitor to supervise children.
- 5. Child care staff were using a walkie talkie to supervise children.
- 6. Child care staff were using mirrors to view children in another room.
- 7. Child care staff were using a video camera instead of physically being present in the room.
- 8. Other-child was unsupervised and was able to get a bottle of children's gummy vitamins out of their bag. The child care staff member stated that they assumed that the child ingested vitamins, but due to the lack of supervision it was unable to be determined how any may have been ingested.

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/04/2021

### Domain:09 Children's Files

Rule: 5101:2-12-25 Medication Administration and Food Supplements

Code: The program is required to store medication out of the reach of children.

Allegation: Child had access to medication.

Determination: Substantiated

Findings: During the inspection, it was determined that a medication, a bottle of gummy vitamins, was within the reach of children in the preschool room. All medications must be stored out of the reach of children. Create procedures that assure medications will always be inaccessible to children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/04/2021

## **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances
No Additional Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection

#### **Low Risk Non-Compliances**

## Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to notify the Department of a serious incident by submitting a JFS 01156 "Serious Incident Reporting for Child Care".

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 5 below:

- 1. A child received a bump or blow to the head that required first aid or medical attention.
- 2. An incident, injury or illness that required a child to be removed by the parent or emergency services from the program for medical treatment.
- 3. A usual or unexpected incident which jeopardizes the safety of a child or employee of the program.
- 4. An incident defined as a serious risk noncompliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
- 5. The program did not submit the report in the OCLQS by the next business day as required by rule.



Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 12/04/2021

#### Domain:09 Children's Files

Rule: 5101:2-12-25 Medication Administration and Food Supplements

Code: The program is required to remove all medication that is no longer administered or has expired.

Findings: During the inspection, it was determined that medication that was not being administered was still being stored at the program. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 12/04/2021