Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
Adventure Island Learning Hub	2220026107	FCC - Type B Home			
Address		County			
8212 Georgianna Drive Cincinnati OH 45239		HAMILTON			

Inspection Information							
Inspection Type Complaint			Inspection Scope Partial		Inspection Notice		
					Un	announced	
Reviewer(s) Lindsey Sweeney Inspection Da 10/27/2023		У	Begin Time 2:00 PM		End Time 2:30 PM		
Reviewer(s) Lindsey Sweeney Inspection Da		y Begin Time 2:00		Time 2:00 PM	End Time 3:20 PM		
		10/30/2023					
Summary of Findings							
No. Rules Verified	No. Rules with No	on-compliances No. Seriou		Risk No. Moderate Risk			No. Low Risk
6	6		1		2		3

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
11/1/23	Mixed Age Group	1 to 1		



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5101:2-13-19 Supervision

Code: The program staff is required to actively supervise children and maintain staff to child ratios at all times.

Allegation: Allegation: Staff member is out of sight and hearing while they where out side smoking during the hours of operation while a child was sleeping in side the home.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised, as noted in number 2 below:

- 1. Child(ren) were left unattended offsite.
- 2. Child(ren) were left completely left alone in home (no adults).
- 3. Child(ren) were left unattended outside (not school-age).
- 4. Child(ren) were left unattended during a swimming activity.
- 5. Child(ren) were left unattended in a vehicle.
- 6. Other [].

Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 11/07/2023

Domain: 02 Safe & Sanitary Environment

Rule: 5101:2-13-12 Safe Environment

Code: The program is required to protect children from any items and conditions which threaten their health, safety, and well-being.

Allegation: Allegation: Smoking during the hours of operation and while children are in care.

Determination: Substantiated

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined the program did not protect children from an unsafe item or condition or equipment due to the following number 17 below:

- 1. Pull cord(s) on the window blind(s).
- 2. Extension cord(s); electrical cord(s) attached to an object that could result in a severe injury if pulled.
- 3. Stacked tables.
- 4. Folding tables.
- 5. Matches and/or a lighter.
- 6. Power tool(s).
- 7. Live wires.
- 8. Stove(s) that are either on or able to be turned on by a child.

- 9. Asbestos.
- 10. Traffic.
- 11. A body of water.
- 12. A well.
- 13. Environmental hazard(s) confirmed by local authorities having jurisdiction over the hazard.
- 14. A crockpot used to heat bottles.
- 15. Immediate access to a knife.
- 16. Large or heavy pieces of shelving units are not securely anchored to the wall.
- 17. Other: Staff member smoking during the hours operation while a child was sleeping.

Any hazardous equipment must be removed, replaced, or repaired and any hazardous condition must be corrected and must be made inaccessible to children. Provide staff training. Submit the program's corrective action plan, which includes a statement that the item or condition has been removed and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/02/2023

Domain: 06 Program Information

Rule: 5101:2-13-14 Vehicle Requirements

Code: The program is required to follow regulations and/or safety precautions when transporting children.

Allegation: Allegation: Provider having children in the car with out seat belts and driving off.

Determination: Substantiated

Findings: During the inspection, it was determined the program did not follow regulations and/or safety precautions when children were transported as noted in number 1, 5, below:

- 1. Seat belts were not used by children.
- 2. Child restraint systems were not used.
- 3. Children were riding in seats that were not securely anchored.
- 4. More than one child was strapped in a seat belt.
- 5. A child under the age of twelve years old rode in the front seat of the vehicle.
- 6. At least one child or adult was standing or sitting on the floor in a moving vehicle, in that [].
- 7. Adult(s) in the vehicle failed to wear seat belt(s).

Provide staff training. Submit the program's corrective action plan, which includes assurance that these safety guidelines will be met when children are transported, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/02/2023

Domain: 08 Staff Files

Rule: 5101:2-13-07 Provider Responsibilities

Code: The provider is required to reside at the licensed location, not have additional activities or employment during the program's operating hours, be on-site at the program for at least 75 percent of the program's operating hours, and have hours of availability posted in a noticeable place.

Allegation: Allegation: Provider has outside employment during the hours of the daycare.

Determination: Substantiated

Findings: During the inspection, it was determined that the provider was not meeting the following requirements as noted in number 2 below:

- 1. The provider no longer resides at the licensed location.
- 2. The licensed provider has additional activities/employment during operating hours, in that Provider has been working for amazon in the mornings during the in home daycare hours.
- 3. The provider was not on-site for 75 percent of the program's operating hours as required by this rule.
- 4. The provider did not have hours of availability to meet with parents a noticeable location.

Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Risk Level: Low

Corrective Action Plan Due: 12/02/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances			
No Additional Serious Risk Non-Compliances were observed during this inspection			

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

Domain: 00 License & Approvals

Rule: 5101:2-13-02 Information in OCLQS

Code: The provider is required to keep their information current in OCLQS.

<u>Findings:</u> During the inspection, it was determined the information in number 4 below was not up to date in the Ohio Child Care Licensing and Quality System: 4

- 1. Mailing Address;
- 2. Telephone Number;
- 3. Email Address;
- 4. Days and Hours of Operation;
- 5. Services Offered;
- 6. Name of Program, If applicable.
- 7. Private pay rates.

Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 12/02/2023

Domain: 10 Written Policies & Procedures

Rule: 5101:2-13 Written Policies and Procedures

Code: The program is required to have policies and procedures for all items listed in this rule.

<u>Findings:</u> On the day of the inspection, the program's written policies and procedures provided to the parents/guardians and employees was missing item number(s) 27 below:

General Information

- 1. Name, address, email address and telephone number.
- 2. Description of the provider's program philosophy.
- 3. Days and hours of operation, scheduled closings and basic daily schedule.
- 4. Staff/child ratios and group size.
- 5. Opportunities for parent involvement in activities.
- 6. Opportunities for parents to meet with the provider regarding their child.
- 7. Payment schedule, overtime charges and registration fees if applicable.
- 8. Programs shall have a policy in place describing supports for onsite breastfeeding or pumping for mothers who wish to do so (if the program serves infants or toddlers).

Provider Policies and Procedures

- 9. Enrollment including required enrollment information.
- 10. Care of children without immunizations.
- 11. Attendance including procedures for arrival and departure, the program's absent day policy, releasing child to persons other than the parent, releasing a child according to a custody agreement and follow up when a child scheduled to arrive from another program or activity does not arrive.
- 12. Supervision of children, including a separate supervision policy for school-age children, if applicable.
- 13. Child guidance.
- 14. Suspension and expulsion.
- 15. Ensure compliance with the Americans and Disabilities (ADA) including administering medication to children with disabilities and administering care procedures for children with disabilities.
- 16. Outdoor play, including limitations placed on outdoor play due to weather or safety issues (considerations may include but are not limited to temperature, humidity, wind chill, ozone levels, pollen count, lightning, rain or ice).
- 17. Food and dietary policy, including information regarding meeting one-third of the child's recommended daily dietary allowance, policy regarding formula, breast milk, meals, and snacks and policy on providing supplemental food.
- 18. Management of illness including isolation precautions, symptoms for discharge and return, notification of parent of ill child and whether or not the provider will care for sick children.
- 19. Summary of procedures taken in the event of an emergency, serious illness or injury.
- 20. Administration of medication and topical products policy, medical foods, modified diets, and whether school age children are permitted to carry their own medical and ointments.
- 21. Transportation policy for field trips, routine walks, if applicable, and emergencies including if the provider will provide child care services to children whose parents refuse to grant consent for transportation to the source of emergency treatment.
- 22. Water activities/swimming.
- 23. Infant care, if applicable, including feeding, frequency of diaper checks, and information about daily activities.
- 24. Sleeping, napping and resting.
- 25. Evening and overnight care, if applicable.
- 26. Policy on hours of operation, closing due to weather, school delays or closings and any other factors.
- 27. Use of a substitute child care staff member or child care staff member pursuant to 5101:2-13-08 of the Administrative Code for sick days, vacations or other time off.
- 28. Situations that may require disenrollment of a child, if applicable.
- 29. Problem or issue resolution for parents or employees to follow when needing assistance in resolving problems related to the family child care home.
- 30. Formal screenings and assessments conducted on enrolled children and if the program reports child level data to ODJFS pursuant to Chapter 5101:2-17 of the Administrative Code.

Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Corrective Action Plan Due: 12/02/2023