



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KIDS COUNTRY	Program Number 000000100122	Program Type Child Care Center
Address 2955 SMITH ROAD FAIRLAWN OH 44333		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 09/01/2021	Begin Time 2:30 PM	End Time 4:50 PM

Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Toddlers	12 months to < 18 months	2 to 9	Transition from nap
Twos	18 months to < 30 months	1 to 9	Nap
Babies	0 to < 12 months	2 to 11	Play time; diapering
Infants	0 to < 12 months	2 to 10	infant activities
PreK	4 years to < 5 years	3 to 24	Centers
Multi Age Preschool	3 years to < 4 years	2 to 18	Centers
Preschool 2	3 years to < 4 years	3 to 18	Snack
Preschool 1	30 months to < 36 months	2 to 13	Nap
School Age	School-Age to < 11 years	2 to 22	Outdoor play



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe.

Allegation: An infant was left to sit in wood chips and was sunburned.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe as noted in number 2, 4 below:

1. Verbal argument involving adults;
2. Staff member(s) allow child(ren) to do something unsafe;
3. Staff member(s) doing something unsafe;
4. Other: A child was sunburned.

While the program did not protect the child(ren) from an unsafe situation and/or person, it was determined the situation would not or did not result in a serious incident or serious injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/07/2021

#### Domain:03 Postings & Equipment

Rule: 5101:2-12-17 Daily Schedule

Code: The program is required to have a balance of activities daily.

Allegation: A non-mobile infant engaged in outdoor activity that was not suitable to the child's developmental level.

Determination: Substantiated

Findings: During the inspection, it was determined that the Toddler classroom did not have a well-balanced program as noted in number 4 below:

1. The classroom(s) did not provide opportunities for a balance of quiet and active play;
2. The classroom(s) did not provide activities to promote the children's physical, social-emotional, cognitive and language development;
3. The classroom(s) did not provide opportunities for child initiated activities.
4. Other: Outdoor activities were not developmentally appropriate for all children in the group.

A well-balanced program of activities suitable to the developmental levels and abilities of each child in care shall be implemented on a daily basis. Submit the program's corrective action plan to the Department to verify compliance with the requirements of the rule.



Risk Level: Low

Corrective Action Plan Due: 10/07/2021

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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#### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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Department of Education  
Department of Job and Family Services

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