



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KIDS COUNTRY	Program Number 000000100122	Program Type Child Care Center
Address 2955 SMITH ROAD FAIRLAWN OH 44333		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 09/07/2021	Begin Time 8:00 AM	End Time 10:30 AM

Summary of Findings				
No. Rules Verified 7	No. Rules with Non-compliances 6	No. Serious Risk 0	No. Moderate Risk 2	No. Low Risk 4

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	2 to 9	Bottles; play
Babies	0 to < 12 months	1 to 8	Play time
Toddlers	12 months to < 18 months	1 to 3	Breakfast
Twos	18 months to < 30 months	2 to 8	Breakfast
School Age	School-Age to < 11 years	1 to 12	Centers
PreK	4 years to < 5 years	2 to 14	Centers
Multi Age Preschool	3 years to < 4 years	2 to 14	Centers
Preschool 2	3 years to < 4 years	2 to 9	Breakfast
Preschool 1	30 months to < 36 months	2 to 8	Breakfast



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: At 8:00 a.m., the older infant classroom is out of compliance with staff-child ratios.

Determination: Substantiated

Findings: During the inspection, a ratio of 1 child care staff member(s) for 8 children was determined to have occurred for the older infant "Babies" group when the situation in number 6 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. Children arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 10/07/2021

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program.

Allegation: There was no incident report written when a child ate a food that was a potential allergen.

Determination: Substantiated



Findings: During the inspection, it was determined that a JFS 01299 "Incident/Injury Report" was not completed by child care staff for situation 4 listed below:

1. A child became ill and required first aid or received an injury which required first aid treatment;
2. A child was transported for emergency medical care;
3. A child received a bump or blow to the head;
4. An unusual or unexpected incident which jeopardized the safety of a child or employee of a program.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of the rule.

Risk Level: Low

Corrective Action Plan Due: 10/07/2021

#### Domain:09 Children's Files

Rule: 5101:2-12-15 Medical/Physical Care Plans

Code: The program is required to retain the JFS 01236 "Child Medical/Physical Care Plan" on file for at least one year.

Allegation: The staff was not fully informed of a child's food allergies.

Determination: Substantiated

Findings: In review of the children's records, it was determined that the JFS 01236 "Medical/Physical Care Plan" did not meet the requirements of the rule as noted in number 4 below:

1. The JFS 01236 had not been updated as needed and at least annually.
2. The JFS 01236 had not been kept on file for one year.
3. A separate JFS 01236 had not been used for each condition.
4. Other: Child care staff members had not signed the JFS 01236 to indicate that they had been informed of a child's food allergies.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/07/2021

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



### Moderate Risk Non-Compliances

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined the program did not protect children from an unsafe item, condition or equipment noted in number 17 below:

1. Closed ended pull cord(s) on the window blind(s)
2. Extension cord(s); electrical cord(s) attached to an object that could result in a severe injury if pulled.
3. Stacked tables.
4. Folding tables.
5. Matches and/or a lighter.
6. Power tool(s).
7. Live wires.
8. Stove(s) that are either on or able to be turned on by a child.
9. Asbestos.
10. Traffic.
11. A body of water.
12. A well.
13. Environmental hazard(s) confirmed by local authorities having jurisdiction over the hazard.
14. A crockpot used to heat bottles.
15. Immediate access to a knife.
16. Large or heavy pieces of shelving units are not securely anchored to the wall.
17. Other: A child with food allergies was not seated away from other children, and was able to eat another child's food.

Any hazardous equipment must be removed, replaced, or repaired and any hazardous condition must be corrected. Provide staff training. Submit the program's corrective action plan, which includes a statement that the item or condition has been removed and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/07/2021

### Low Risk Non-Compliances

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Equipment

Code: The program is required to use straps on equipment that is manufactured with straps.

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**Domain:02 Safe & Sanitary Environment**

Rule: 5101:2-12-12 Safe Equipment

Code: The program is required to use straps on equipment that is manufactured with straps.



Findings: During the inspection, it was determined that the following equipment was not used according to manufacturer's guidelines as noted in number 2 below:

1. The straps were missing.
2. The straps were attached, but were not used on the older infant bucket table.
3. The straps were attached and were used, but were not used in a safe manner.
4. Manufacturer's guidelines were not followed.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training has been provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/07/2021

**Domain:07 Diapering & Infant Care**

Rule: 5101:2-12-23 Infant Daily Care

Code: The program staff is required to refrain from propping a bottle for an infant feeding.

Findings: During the inspection, it was determined that a bottle was propped for an infant feeding.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/07/2021