Department of Education
Department of Job and Family Services

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>YMCA HOPE CHILD CARE | Program Number<br>000000100193 | Program Type<br>Child Care Center |
| Address<br>475 OHIO STREET AKRON OH 44304 | | County<br>SUMMIT |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) MICHELE FAKAN | Inspection Day<br>03/11/2024 | Begin Time<br>2:55 PM | End Time<br>6:00 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 2 | 1 | 0 | 0 | 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| infant 1 | 0 to < 12 months | 1 to 3 | |
| infant 2 | 12 months to < 18 months | 1 to 4 | |
| infant 3 | 12 months to < 18 months | 1 to 4 | |
| Toddler 1 | 30 months to < 36 months | 2 to 7 | |
| Toddler 2 | 30 months to < 36 months | 2 to 5 | |
| Toddler 3 | 18 months to < 30 months | 2 to 5 | |
| Preschool 1 | 4 years to < 5 years | 2 to 6 | |
| Preschool 2 | 4 years to < 5 years | 1 to 10 | |
| school age | School-Age to < 11 years | 1 to 10 | |

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**No Complaints were observed during this inspection.**

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

## Low Risk Non-Compliances

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Findings: During the inspection, it was determined that children were not being properly supervised as noted in number 4 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: [ ].

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/10/2024