



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name SMALL STEPS - BIG STRIDES CHILD CARE	Program Number 000000100242	Program Type Child Care Center
Address 4530 KENT ROAD STOW OH 44224		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 02/07/2023	Begin Time 2:40 PM	End Time 4:40 PM

Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Red Room	3 years to < 4 years	2 to 12	Snack
Yellow Room	30 months to < 36 months	3 to 8	Centers
Green 1 Room	3 years to < 4 years	3 to 13	Snack
Green 2 Room	3 years to < 4 years	4 to 16	Gross motor room
Infants	0 to < 12 months	3 to 9	Infant activities
Toddlers	18 months to < 30 months	3 to 10	Transition to outdoor play
Purple Room	3 years to < 4 years	3 to 14	Nap



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A child care staff member used a technique that was not developmentally appropriate, in that a child was not calm when the hand-over-hand method was used to pick up toys.

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline a child that was not developmentally appropriate. The hand-over-hand technique was used to pick up toys, and the child was not calm at the time. The allegation was confirmed through conducting staff interviews and viewing video recordings.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/11/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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