

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
ALTA HEAD START MCCARTNEY	00000100353	Child Care Center
Address		County
1988 MCCARTNEY RD YOUNGSTOWN OH 44505		MAHONING

Inspection Information						
Inspection Type		Inspection Scope		Inspection Notice		
Complaint		Partial		Unannounced		
Reviewer(s) SHAV	VN CRAWFORD	Inspection	pection Day Begin Time		End Time	
00 9900		02/05/2025 9:45 AM 12:45 F		12:45 PM		
Reviewer(s) SHERI BAILEY Inspection Day		Begin Time		End Time		
02/05/2025 9:45		AM	12:45 PM			
Reviewer(s) SHAV	viewer(s) SHAWN CRAWFORD Inspection Day Begin Time End Time		End Time			
20 200		03/19/20	25 9:00		AM	9:05 AM
Summary of Findings						
No. Rules Verified	No. Rules with Non-co	mpliances	No. Serious Risl	<	No. Moderate Risk	No. Low Risk
4	4		1		0	5

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Room 1	3 years to < 4 years	2 to 8			
Room 2	3 years to < 4 years	2 to 12			
Room 3	0 to < 12 months	2 to 6			
Room 4	3 years to < 4 years	2 to 15			
Room 5	3 years to < 4 years	2 to 14			
Room 6	3 years to < 4 years	2 to 19			
Room 7	3 years to < 4 years	2 to 13			



### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff are not permitted to leave children unattended.

Allegation: A child was left unattended outdoors on the playground.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number(s) 1 below:

- 1. Child(ren) left unattended outside the facility building.
- 2. Child(ren) left unattended outside the facility building more than once.
- 3. Child(ren) left unattended off the program's premises.
- 4. Child(ren) left unattended during a swimming activity.
- 5. Child(ren) left unattended in a vehicle.
- 6. Child(ren) left unattended inside the building and no adults were present in the building.
- 7. Other [ ].

The child was left unattended on the playground for 41 minutes until a staff member heard the child knocking on the door. The child's classroom teachers were unaware the child was missing until a staff member brought the child to the classroom. Children must be supervised and within sight and hearing of a childcare staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 02/16/2025

## **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances	
No Additional Serious Risk Non-Compliances were observed during this inspection	



Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection

## **Low Risk Non-Compliances**

### Domain:00 License & Approvals

Rule: 5180:2-12-02 Current Information

Code: The rule requires the program to request an administrator amendment, and submit qualifications for a new administrator, within thirty days of the change.

Findings: During the inspection, it was determined that a change of administrator had been made and the owner or administrator had failed to provide notification of this change to the Department and/or submit qualifications for the new administrator within 30 days. A license is only valid for the licensee, administrator, address and license capacity designated on the license. The program was written out of compliance at the 10/2/24 inspection as well, in that current administrator listed in OCLQS is listed as administrator and responsible for daily operations at another licensed program. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/13/2025

#### Domain:00 License & Approvals

Rule: 5180:2-12-02 Current Information

Code: The rule requires the program to keep their information current in OCLQS.

Findings: During the inspection, it was determined the information in number(s) 3 below was not up to date in the Ohio Child Licensing and Quality System (OCLQS):

- 1. Mailing address
- 2. Telephone number
- 3. Email address
- 4. Days and hours of operation
- 5. Services offered
- 6. Name of program



#### 7. Private pay rates

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/13/2025

#### Domain:00 License & Approvals

Rule: 5180:2-12-03 Inspection Requirements

Code: The program staff is required to provide true and accurate information.

Findings: During the inspection, it was determined that the program provided false information. Staff members were uncooperative and provided false statements during an investigation of a serious incident complaint allegation which was determined to be substantiated. The rule requires the program to provide accurate and truthful information to the Department. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/13/2025

#### Domain:05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting

Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 3 below:

- 1. An incident, injury or illness that required professional medical consultation or treatment.
- 2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
- 3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
- 4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/13/2025

#### Domain:05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.



Findings: In review of the records, it was determined the program did not meet the requirements for completing a JFS 01299 "Incident/Injury Report" as noted in number(s) 4 below:

- 1. The JFS 01299 was not completed when a child became ill or received an injury which required first aid treatment.
- 2.The JFS 01299 was not completed when a child was transported to a source for emergency assistance.
- 3. The JFS 01299 was not completed when a child received a bump or blow to the head.
- 4. The JFS 01299 was not completed when an unusual or unexpected incident which jeopardized the safety of a child or employee of a program.
- 5. The parent or a person picking up the child did not receive the JFS 01299 on the day of the incident.
- 6. The program information (program name, number, address) was incomplete on the JFS 01299.
- 7. Child's name was incomplete on the JFS 01299.
- 8. Child's birthdate was incomplete on the JFS 01299.
- 9. Name of person(s) responsible for the child at the time of the incident was incomplete on the JFS 01299.
- 10. Number of children present in the group at the time of the incident was incomplete on the JFS 01299.
- 11. Date and/or time of the incident was incomplete on the JFS 01299.
- 12. Whether or not parents were contacted was incomplete on the JFS 01299.
- 13. Complete summary of the incident was incomplete on the JFS 01299.
- 14. Accurate summary of the incident was incomplete on the JFS 01299.
- 15. Name and/or signature of the person completing the form was incomplete on the JFS 01299.
- 16. The JFS 01299 was not kept on file at the program for at least one year.
- 17. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/13/2025