



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name LEARN, LAUGH & LOVE TOO! LLC	Program Number 000000100390	Program Type Child Care Center
Address 185 LEDGE ROAD NORTHFIELD OH 44067		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) AQILA BROWN	Inspection Day 10/25/2021	Begin Time 8:15 AM	End Time 9:30 AM
Summary of Findings			
No. Rules Verified 2	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 2
No. Low Risk 0			

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	2 to 5	Arrival
Infants	0 to < 12 months	2 to 6	2nd
Toddlers	18 months to < 30 months	1 to 6	Arrival
Toddlers	18 months to < 30 months	1 to 7	2nd
Preschool	3 years to < 4 years	1 to 8	Arrival
Preschool	3 years to < 4 years	2 to 11	2nd
School Age	School-Age to < 11 years	1 to 6	Arrival
School Age	School-Age to < 11 years	1 to 4	Boarding Bus



### Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Staff are not supervising appropriately, which has led to children being hurt.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in numbers 2 and 3 below:

1. Child(ren) were left unattended once.
2. Children were left unattended more than once. A child care staff member left 4 school agers in the classroom and exited the building.
3. Children left the group and were unattended. A preschool age child, upon entry into the building ran into a classroom with 4 unattended school aged children. The teacher responsible for the group was down the hall and was unaware that the child was not with them.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 11/25/2021

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program is not able to maintain ratio due to there not being enough staff.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the young infant group was 1 Child Care Staff Member for 6 children (youngest child was 4 months). Additionally, a ratio of 1 Child Care Staff Member for 13 children was determined for the preschool group (youngest child was 3 years old).



Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 11/25/2021

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection


#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection


#### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection




Department of Education  
Department of Job and Family Services

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