



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name TINY TOWN CHILDCARE & LEARNING CENTER LLC	Program Number 000000100407	Program Type Child Care Center
Address 1145 LAKE STREET KENT OH 44240		County PORTAGE

Inspection Information					
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced		
Reviewer(s) BETH RAGLE		Inspection Day 05/12/2023	Begin Time 8:30 AM	End Time 9:05 AM	
Summary of Findings					
No. Rules Verified 4	No. Rules with Non-compliances 4	No. Serious Risk 0	No. Moderate Risk 2	No. Low Risk 2	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant, Toddlers, and Preschool Combined	0 to < 12 months	1 to 17	Children grouped together in one room; seated in chairs and infant in infant seat; television on.
Infant, Toddlers, and Preschool Combined	0 to < 12 months	1 to 19	Children grouped together in one room; seated in chairs; 2 infants in infant seats; songs and rhymes.
Infants	0 to < 12 months	1 to 2	Group separated when second staff member arrived; infant morning meal.
Toddlers and Preschool Combined	18 months to < 30 months	1 to 17	Infants moved to infant room; Music and rhymes



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Staff-child ratio requirements are not being followed.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained on multiple occasions, as noted below:

The ratio observed for the Combined Infant, Toddler and Preschool group was 1 Child Care Staff Member(s) for 17 children, and 1 Child Care Staff Member for 19 children. Additionally, a ratio of 1 Child Care Staff Member(s) for 17 children was observed for the Combined Toddler and Preschool group when the infants were taken to the infant classroom.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/15/2023

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio



Code: The program is required to have a second employee present, and used based on the qualifications they meet, when seven or more children are present.

Findings: During the inspection, it was determined that the program did not meet the rule requirement as noted in number 1 below:

1. The program did not have a second employee or Child Care Staff Member present when required;
2. The program was using a second Child Care Staff Member who was not able to meet this criteria as defined in the rule.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/15/2023

### Low Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.

Findings: During the inspection, group size limitations were not maintained for the group of infants, toddlers and preschool children, as it was determined there were 19 children grouped together. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/15/2023

#### Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Separation of Children Under 2 1/2 Years

Code: The program is required to separate children younger and older than 2 1/2 years of age.

Findings: During the inspection, it was determined a group that included at least one child less than the age of two and one half years of age was not kept separate from groups of older children as noted in number 1 below:

- 1) The infant and toddler groups included children less than two and one half years of age, that were cared for in a space where a group of older children were receiving care. Infant, toddler and preschool age children were combined together as one group.
- 2) A barrier was not used to separate the space being used by the group of children less than two and one half years of age from space being used for groups of children two and one half years and older.
- 3) The barrier separating the groups was not at least 36 inches in height.
- 4) The barrier separating the groups was not continuous.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/15/2023



Department of Education  
Department of Job and Family Services

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