



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name RiverTree Christian School and Childcare Center	Program Number 000000100752	Program Type Child Care Center
Address 7373 PORTAGE ST NW MASSILLON OH 44646		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SHAWN CRAWFORD	Inspection Day 09/22/2021	Begin Time 1:15 PM	End Time 3:50 PM
Summary of Findings			
No. Rules Verified 3	No. Rules with Non-compliances 1	No. Serious Risk 1	No. Moderate Risk 0
No. Low Risk 0			

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Room 101	0 to < 12 months	1 to 2	
Room 103	0 to < 12 months	2 to 4	
Room 105	0 to < 12 months	1 to 3	
Room 107	12 months to < 18 months	1 to 2	Nap
Room 109	18 months to < 30 months	1 to 10	Nap
Room 111	30 months to < 36 months	1 to 10	Nap
Room 108	3 years to < 4 years	1 to 11	Nap
Room 106	3 years to < 4 years	1 to 9	Nap
Room 104	3 years to < 4 years	1 to 5	Nap
Room 102	18 months to < 30 months	1 to 5	Nap
Room 117	4 years to < 5 years	1 to 8	Nap
Room 112	5 years to < Kindergarten	3 to 13	
Room 115	4 years to < 5 years	2 to 15	Nap
Room 114	5 years to < Kindergarten	2 to 17	Nap



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff, including the owner and administrator, shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Child care staff members and administrator use inappropriate discipline techniques by holding children sternly by the face and making the children stand facing the wall in the office for inappropriate lengths of time.

Determination: Substantiated

Findings: During the inspection, it was determined, that the staff and administrator had used inappropriate techniques when managing unacceptable behavior in children, in that the prohibited technique(s) in number(s) 1,4 below were used. Through interviews with staff and administrator, it was determined that children were held sternly by their face as well as made to stand against a wall for inappropriate lengths of time:

1. Utilize cruel, harsh, unusual, or extreme techniques;
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain children by any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided to all employees, owners, and administrators, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 10/06/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection
