Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
RiverTree Christian School and Childcare	00000100752	Child Care Center
Center		
Address		County
7373 PORTAGE ST NW MASSILLON OH 44646		STARK

Inspection Information						
Inspection Type		Inspection Scope		Inspection Notice		
Complaint		Partial		Unannounced		
Reviewer(s) SHER	I BAILEY	Inspection Day		Begin Time		End Time
		04/27/2023		9:30 AM		1:15 PM
Reviewer(s) AIMEE WEEKLEY Inspection		n Day	Begi	n Time	End Time	
04/27/202		23	9:30 AM		1:15 PM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Risk		<	No. Moderate Risk	No. Low Risk
1	1	0			0	1

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
115	4 years to < 5 years	2 to 18		
101	0 to < 12 months	1 to 3		
103	12 months to < 18 months	2 to 4		
102	3 years to < 4 years	2 to 10		
104	3 years to < 4 years	1 to 7		
106	3 years to < 4 years	1 to 10		
107	18 months to < 30 months	2 to 7		
109	30 months to < 36 months	1 to 7		
111	30 months to < 36 months	1 to 6		
114	4 years to < 5 years	2 to 16		
112	4 years to < 5 years	2 to 18		
110	School-Age to < 11 years	1 to 15		
108	4 years to < 5 years	1 to 8		



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Child care staff member used inappropriate guidance and management addressing a child's behavior.

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate. Provide staff training. The center did submit a self report regarding this incident. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/27/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances	
No Additional Serious Risk Non-Compliances were observed during this inspection	
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Moderate Risk Non-Compliances	
No Additional Moderate Risk Non-Compliances were observed during this inspection	



Low Risk Non-Compliances No Low Additional Risk Non-Compliances were observed during this inspection